Australian Government

TCSI TERTIARY COLLECTION OF STUDENT INFORMATION

TCSI November 2026 Provider Webinar

Wednesday 25 November 2026

Agenda

Tertiary Education providers:

- New file transfer solution
- Gender Code ‘X’
- PRODA login
- TCSI and the holiday season

VET Student Loans (VSL) (only):

- VSL Secretary’s Notice

Higher education providers (only):

- 2026 HEP Student data reporting
- *Preliminary Trends in Higher Education* publication

New file transfer solution

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New file transfer solution

Managed File Transfer (MFT) solution

Provides a secure, dedicated and managed file transfer solution for providers and their vendors.

Key features include:

- Each data transfer request is assigned a dedicated folder.
- Folders remain active for 30 days
- More than just TCSI Support

Key consideration:

- Additional users cannot be added.
- User accounts are created for an individual.
- File size limit of 4GB.
- One-time extensions can be granted on approval (total of 60 days).

An MFT External User Guide is being developed to supports providers using the MFT and includes onboarding instructions, step by step information, troubleshooting information, support options, and key considerations.

The department's Web Transfer Client server (FTP) will be decommissioned on 30 November 2026.

Gender Code

VET

HEP

PIR

Gender Code

E315: Gender code allowable value ‘X' will be retired after the 2026 reporting year

- From 1 January 2027, any new or updated student or staff records submitted with a E315: Gender code of 'X’ will generate fatal Real-time validation errors.
- If an update is required, collect gender information from student/staff using options in Gender glossary term
- If an individual is not contactable, can revise E315: Gender code to “P - prefer not to answer"
- Historical records containing a validly reported ‘X’ value will remain in TCSI.
- Further resources:
  - Australian Bureau of Statistics’ Standard for Sex, Gender, Variations of Sex Characteristics and Sexual Orientation Variables
  - 2026 TCSI Change Control documentation.

PRODA login

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PRODA login

Passkey and Multi-factor authentication

Users can use a passkey or an authenticator app instead of receiving a one-time passcode by email. These options provide better security for accounts stronger protection against phishing and other online scams.

What you need to know

- Users can continue using email one-time passcodes **until end of February 2027**.
- Users can now setup and log in using a passkey or an authenticator app.
- From 1 March 2027, email one-time passcodes won't be available as a log in option for PRODA. SMS one-time passcodes will remain an option after February 2027.

What you need to do

- Please encourage staff who use email one-time passcodes to set up a passkey or an authenticator app before end of February 2027.
- To avoid losing access before the cutover, users need to set up either:
  - a passkey
  - authenticator app
  - SMS one-time passcode
  - connect Digital ID.

Where to get more information

More information can be found on the PRODA - Services Australia website.

TCSI and the holiday season

VET HEP PIR

TCSI and the holiday season

- **TCSI systems will continue to operate over the holiday period**
- **The department will shut down between 25 December 2026 to 1 January 2027**
  - **Provider reporting and the mailbox will not be monitored during this time**
- **New webinar and drop-in dates will be published on TCSI Support in the coming weeks**



VSL Secretary's Notice

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2026 HEP Student data reporting

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2026 HEP Student data reporting

Complete 2026 data reporting as early as possible

- **Early QA in Jan-Feb 2027:** The department will conduct early quality assurance checks on 2026 live student data and engage providers on any identified data quality issues.
- **Report 2026 census dates by 14 January 2027:** Providers are encouraged to submit as much 2026 data as possible before the mid-January data snapshot used for the early QA activities.
- **Issues to be resolved before verification:** Any data quality issues identified through early QA are expected to be addressed prior to verification.

Preliminary Trends in Higher Education publication

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2026 Preliminary Trends in Higher Education publication

- **Next release expected in early 2027:** The full-year release of the *Preliminary Trends in Higher Education* publication is expected in February/March 2027 and will include preliminary full-year 2026 data.

- **Report 2026 data by 14 January 2027:** Timely reporting supports the quality of the *Preliminary Trends in Higher Education* publication, including the provider-level tables.

Questions or to request a meeting?

Contact us at:
TCSIsupport@education.gov.au



