



Australian Government

TCSI TERTIARY COLLECTION
OF STUDENT INFORMATION

TCSI October 2026 Provider Webinar

Wednesday 28 October 2026

Agenda

Tertiary Education providers:

- TCSI address validations
- TCSI Address Validations Dashboard

Higher education providers (only):

- Delayed student loans

TCSI address validations

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TCSI address validations: G-NAF and RTVs

Geocoded National Address File (G-NAF)

- G-NAF is the authoritative source of Australian address information, compiled from state, territory, and Commonwealth government data.
- Some addresses (such as new developments, subdivisions, and private campuses) may not yet be included or fully matched.
- Services such as Google Maps and Australia Post use different data sources and may recognise addresses not currently included in G-NAF

Proposed changes to Real time validations (RTVs) 10250 and 10251

- These warning RTVs rely on real-time connection to an address checking service
- When no address validation result is returned, an RTV may not trigger
- This can lead to 'false negative' results.
- Checks that fail after the false negative are returned as a scheduled validation
- TCSI is seeking feedback on whether the RTVs continue to provide value
- Email TCSIsupport@education.gov.au with your feedback



TCSI address validations: Scenario, challenges and insights

Private roads and subdivisions

- Recently completed subdivisions, developments, and private roads may not appear in G-NAF.
- Private roads (such as university campuses and business parks etc) may use internally managed roads that differ to officially registered addresses.
- As a result, an address may be commonly used but not yet included in, or fully matched by, G-NAF.

Post Office (PO) Box addresses

- G-NAF validates physical locations, not postal delivery addresses.
- PO Box addresses cannot be geocoded or validated.
- Residential addresses must reflect the student's physical place of residence

Suburbs and districts:

- G-NAF validates suburbs, not broader district names.
- Districts may contain multiple suburbs and fail validation.
- If you suspect you may have been given a district, please check the address with the student.



TCSI address validations:

Scenario, challenges and insights

Address formatting and street names

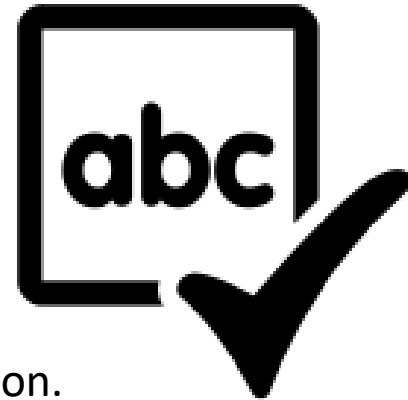
- Incorrect formatting, spelling errors, inconsistent street naming conventions, or differences between reported addresses may result in lower G-NAF confidence scores.
- Review the reported address and, if necessary, contact the student to confirm and correct the address details.

Non-standard addresses requiring further investigation

- Some non-standard address types, including lot addresses and community addresses, may not be recognised by G-NAF.
- TCSI Support is currently investigating these address types and will provide further information and guidance as it becomes available.

Street type and abbreviation codes

- Report using street types and their accepted abbreviation codes (for example, Place and PL).
- TCSI is investigating an issue where valid abbreviations may receive different validation outcomes
- While this investigation is underway, providers may wish to:
 - Report the alternative full street type/abbreviation code or wait for the outcome of the investigation.
- This issue has only been observed in a relatively small number of cases throughout the on-going investigation.



TCSI address validations:

Scenario, challenges and insights

Addresses with low confidence scores

- Providers that have made reasonable efforts to resolve low address validation scores should note that:
 - a previous geocoded result with a high confidence score from an earlier reporting period may be used if available.
 - If no high-confidence geocoded result exists, the postcode of the student's reported residential address (either first or current) will be used to determine SES status.
 - Providers should nevertheless continue to resolve address validation issues wherever possible.

TCSI Address Validation Factsheet

- TCSI Support is developing an address validation factsheet and will publish advice from this webinar to the [Interim guidance for TCSI address validations](#) page.
- Please contact us at TCSIsupport@education.gov.au if you have identified additional scenarios, or issues not covered above.



TCSI Address Validation Dashboard

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TCSI Address Validation Dashboard – Summary Page



Address Validation Report - Scheduled Validation SV00129 and SV00130 address quality issues

Last Refresh Time
20 Oct 2026 4:20 AM

Notes

Total Validation Issues



Distinct Students Affected



Residential Address Issues



First Residential Address Issues



Street Number Not Found



Street Not Found

 Clear all slicers

Validation Reason

All

Validation Type

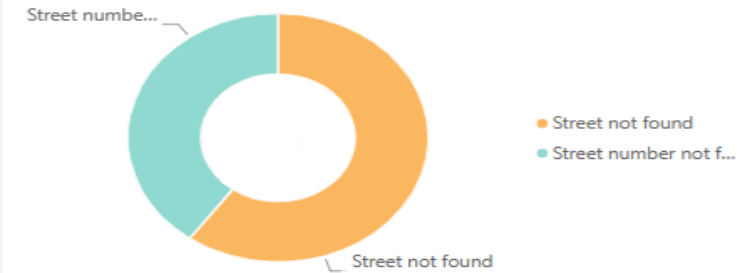
All

Address Validation Issues - Right-click to drillthrough to details

Provider	Validation Reason	Validation Type	Total Address Validation Issues
Total			

Total

Address Validation Issues by Reason



Address Validation Issues



TCSI Address Validation Dashboard – Validation Reasons

Validation Reason	Example/s	G-NAF Confidence Level
Street not found	PO BOX 847, LOT 533, MANINGRIDA COMMUNITY	4
Street number not found	--, LOT 7 LOTU ROAD	3
Address not found in G-NAF	HOUSE 11, DHALINYBUY, ST 7, MARGARET	5

TCSI Address Validation Dashboard – Drill-through Page



You have drilled through on:

Provider:

Validation Reason: All Validation Reasons

Validation Type: All Validation Types

records selected



Notification Error Code	Validation Type	Validation Reason	Address Line1	Address Suburb	Address Postcode	Address State	G-NAF - Confidence
SV00130	Residential Address - SV00130	Street not found	- -	The Basin	3154	VIC	4
SV00129	First Residential Address - SV00129	Street not found	.	LARGS BAY	5016	SA	4
SV00129	First Residential Address - SV00129	Street number not found	/ Carson Dr	Tindal	0853	NT	3
SV00130	Residential Address - SV00130	Street number not found	/ Carson Dr	Tindal	0853	NT	3
SV00130	Residential Address - SV00130	Street not found	0	Brisbane City	4000	QLD	4
SV00129	First Residential Address - SV00129	Street not found	.	PERTH	6000	WA	4
SV00130	Residential Address - SV00130	Street not found	.	PERTH	6000	WA	4
SV00130	Residential Address - SV00130	Street not found	06 Grigg Court Lawnton	Brisbane	4501	QLD	4
SV00129	First Residential Address - SV00129	Street not found	0601.C, 6 Central Park Avenue, Chippendale	Sydney	7008	NSW	4
SV00130	Residential Address - SV00130	Street not found	07 Gladys Avenue	Frenchs Forest	2162	NSW	4
SV00130	Residential Address - SV00130	Street not found	0805/62 Blamey Street, Kelvin Grove 4059	Kelvin Grove	4059	QLD	4
SV00129	First Residential Address - SV00129	Street not found	1	HAMILTON HILL	6163	WA	4
SV00130	Residential Address - SV00130	Street not found	1	HAMILTON HILL	6163	WA	4
SV00130	Residential Address - SV00130	Street not found	1	SPRINGVALE	3171	VIC	4

Address Validation Dashboard – Notes Page



Address Validation Dashboard - Notes and Methodology

Purpose

This dashboard supports investigation and monitoring of address quality issues related to the TCSI Scheduled Validations:

- SV00129 – First Residential Address does not pass address validation
- SV00130 – Residential Address does not pass address validation

The dashboard provides visibility of affected providers and students, identifies the likely reason an address failed validation, and supports follow-up with providers to improve data quality.

Data Sources

The report is built using:

- TCSI Provider Notifications
- Student Contacts
- Geocoded address data

The report includes only notifications with the following validation codes:

- SV00129 - First Residential Address does not pass address validation
- SV00130 - Residential Address does not pass address validation

The validations are generated when an Australian residential address does not meet the required G-NAF confidence threshold. Confidence scores 0, 1 and 2 are considered acceptable, while -1, 3, 4 and 5 indicate address quality concerns.

Derived Fields

Validation Reason

The **Validation Reason** field is derived from the G-NAF confidence score and is intended to provide a business-friendly explanation of the validation.

- If G-NAF confidence score = 3 then Validation Reason = Street number not found
- If G-NAF confidence score = 4 then Validation Reason = Street not found
- If G-NAF confidence score = 5 then Validation Reason = Address not found in G-NAF
- If G-NAF confidence score = -1 then Validation Reason = Address not contained in G-NAF source files

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Questions or to request
a meeting?



Contact us at:
TCSIsupport@education.gov.au

