



Australian Government

**TCSI** TERTIARY COLLECTION  
OF STUDENT INFORMATION

# TCSI May 2026 Provider Webinar

Wednesday 27 May 2026

# Agenda

## Tertiary education providers:

- System failure in TCSI Data Entry portal
- Real-time and Scheduled validation updates

## Higher education providers (only):

- TFN masking in the TCSI Data Entry portal
- 2026 Staff data verification
- University Application and Offers

# System failure in TCSI Data Entry portal

VET

HEP

PIR

# "System failure" TCSI Data Entry portal

## What is system failure?

It means the TCSI Data Entry portal has not been able to fully process your file.

- It can be caused by a general outage
- Too much processing load from your file

## General outages

You can:

- Check the TCSI Tracker to see if there was an outage when your file was processing
- Take care on Friday mornings (fortnightly release windows can interrupt your file)

Australian Government **TCSI** TERTIARY COLLECTION OF STUDENT INFORMATION

About TCSI Report data View data Information & Support News Centre Search a report, element or validation

TCSI Support gives you quick access to all the information you need to report students, staff and applications data.

### Reporting Collections

- Higher Education Staff
- Higher Education Student
- TEQSA Student
- University Apps & Offers
- VET Student Loans
- TEQSA Staff

Packet: - Any - Derived?: - Any - Keywords: Enter element number or keyword Search

### TCSI Tracker

Status updates for TCSI and associated systems

Environment	Status
Webservice Alert	Operating
PRODA	Operating
B2G APIs	Operating
TCSI Data Entry	Operating
TCSI Analytics	Operating
Production environment	Operating
Test environment	Operating

Find out more →

# "System failure" TCSI Data Entry portal

## Processing load

Large files with multiple rows require more processing power.

Files with multiple real-time validation messages require more processing power.

## You can:

- Start small (upload a file with one record)
- Manually check for errors:
  - Convert all cells to 'text' and look for:
    - Dates that have been formatted in Excel
    - Formulas
  - Check allowable values using element specifications

New/Existing Record	Attempted Action	Outcome	Error Code	Severity	Error Description	Information Type	E533 Course of Study Code	E307 Course Code	E308 Course Name	E596 Standard Course Duration	E609 Course Effective From Date	E610 Course Effective to Date	E461 Field of Education Code	E462 Field of Education Supplementary Code	E60 Edu Effe Dat
New	Create	Failed	10597CURLOG	Fatal	The Standard Course Duration (E596) is inconsistent with the Course of Study Type (E310).	Course	COS41	COS41	Cross Institutional program for undergraduate courses at home Higher Education Provider	2.000	2021-01-01				
New	Create	Failed	10038CURLOG	Fatal	The Field of Education Code (E461) is inconsistent with Course of Study Type (E310).	Course	COS41	COS41	Cross Institutional program for undergraduate courses at home Higher Education Provider	2.000	2021-01-01				
New	Update	No Action				Field of Education	COS41	COS41					080301	000000	

# Real-time and scheduled validation updates

VET

HEP

PIR

# Validation updates

## TCSI Renewal Project is fixing known issues in production

- Allow more than \$99,999.99 to be reported for
  - E384: Amount charged (RTV10313)
  - E381: Amount paid upfront (RTV10318)
  - E558: HELP Loan Amount (RTV10328)
- Duplicate Course admission check (RTV10070) updated to trigger when both records are current:
  - i.e. E599: Course outcome code is null/blank or '4' 'Approved leave' – Issue 842497
- Basis for Admission check (SV00026) fixed to clear when E327: Basis for Admission is entered
- Strengthen duplicate checks to block simultaneous API messages

# Validation updates (HE only)

## Higher Education only:

- USI check for enrolments (SV00127) expanded for contribution exempt students – Issue 743580
- ATAR/Selection Rank checks for recent school leavers fixes (SV00022 and SV00023) – Issue 720284
- HDR end-user engagement effective date check (SV00087) will be removed for retired values – Issue 712092
- USI check for completions (SV00119) expanded for exit award completions
- Microcredential provider cap check (RTV10909) will be removed. Manual monitoring to continue
- TFN missing check (SV00040) clearing has been fixed for some edge cases
- Check for dollar amounts on a unit enrolment (RTV10341) disabled for early-withdrawn unit enrolments

# Tax File Number (TFN) Masking in TCSI Data Entry

VET

HEP

PIR

# TFN Masking in TCSI Data Entry

- TFNs reported via TCSI Data Entry file upload for Higher Education providers (HEP) will be masked.
- These changes are scheduled for release in **June 2026**.
- When HEP providers view 'Original' and 'Response' files in the TCSI Data Entry 'History' tab, the E416: Tax file number information will be obfuscated with 'VVVVVVVVVV'.

R
E416 Tax File Number
VVVVVVVVVV

# 2026 Staff data verification

VET

HEP

PIR

# 2026 Staff data verification

## Useful Resources:

- [Targeted 2026 Staff data submission and verification webinar](#)
- [Data Verification](#) webpage – list of staff verification reports
- [Data Verification User Guide](#)
- Previous years 'Verification data comparisons table' (via the TCSI Analytics portal)



## Reminders:

- 2026 Staff data verification sign off due date is **26 June 2026**.
- Data needs to be accurate before signing off the data collection(s).
- All **empty reports** also need to be verified and signed off.
- No changes can be made after your reports are signed off and the collection is finalised by the department.
- TCSI PRODA attribute updates.

# University Application and Offers

VET

HEP

PIR

# University Applications and Offers

## Key dates for the collection

- Reference date: 14 May 2026
- Final data due: Thursday 28 May 2026
- Who this applies to: Table A and Table B universities and Tertiary Admissions Centres (TACs)

For further information, refer to <https://www.tcsisupport.gov.au>

Questions or to  
request a meeting?

*Contact us at:*

[TCSIsupport@education.gov.au](mailto:TCSIsupport@education.gov.au)

