



Australian Government

**TCSI** TERTIARY COLLECTION  
OF STUDENT INFORMATION

# TCSI March 2026 Provider Webinar

Wednesday 25 March 2026

# Agenda

## Tertiary education providers:

- Cyber security information

## Higher education providers (only):

- New offshore delivery guide
- 2025 HEP student data verification
- New support videos for TCSI Analytics
- CGS cluster by course level updates



# Cyber Security Information

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# Cyber Security – Who to contact

**Australian Cyber Security Centre (ACSC)**

**Tertiary Education Quality and Standards Agency (TEQSA)**

**VET Student Loans Program (VSL)**

**TCSI Support Team**

\*See the TCSI March Newsletter to be published at the end of the month for further information.

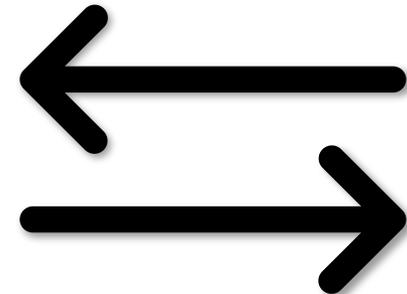
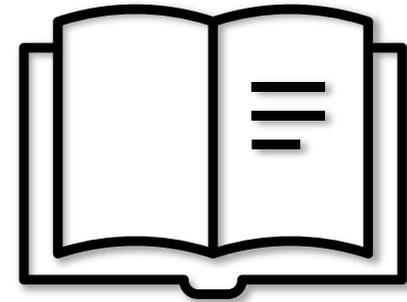
## Return to Reporting

### Read-only mode

- Cannot interact with any TCSI records
- Can be enabled for a specific provider type

### Safe mode

- Stops transactions from TCSI to the ATO
- All other TCSI functionality remains
- [Safe mode guide](#)



# NEW guide for providers on TCSI Support website

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# NEW guide for providers on TCSI Support website

## Checking reporting requirements for offshore delivery

- This [guide](#) provides a decision tree that higher education providers can follow to check if offshore delivery arrangements are in the scope of TCSI reporting requirements.
- To use the guide, begin at step 1 and let your answer guide you to the next relevant step.
- Repeat this process until there are no more steps to follow.

<b>Step 1:</b>	^
Can the <u>unit of study</u> be undertaken as part of a <u>course of study</u> that is a course leading to one or more higher education awards?	
If no, go to step 2.	
If yes, go to step 4.	
<b>Step 2:</b>	v
<b>Step 3:</b>	v
<b>Step 4:</b>	^
Who delivers the teaching resources?	
If provider, go to step 6.	
If offshore organisation, go to step 5.	

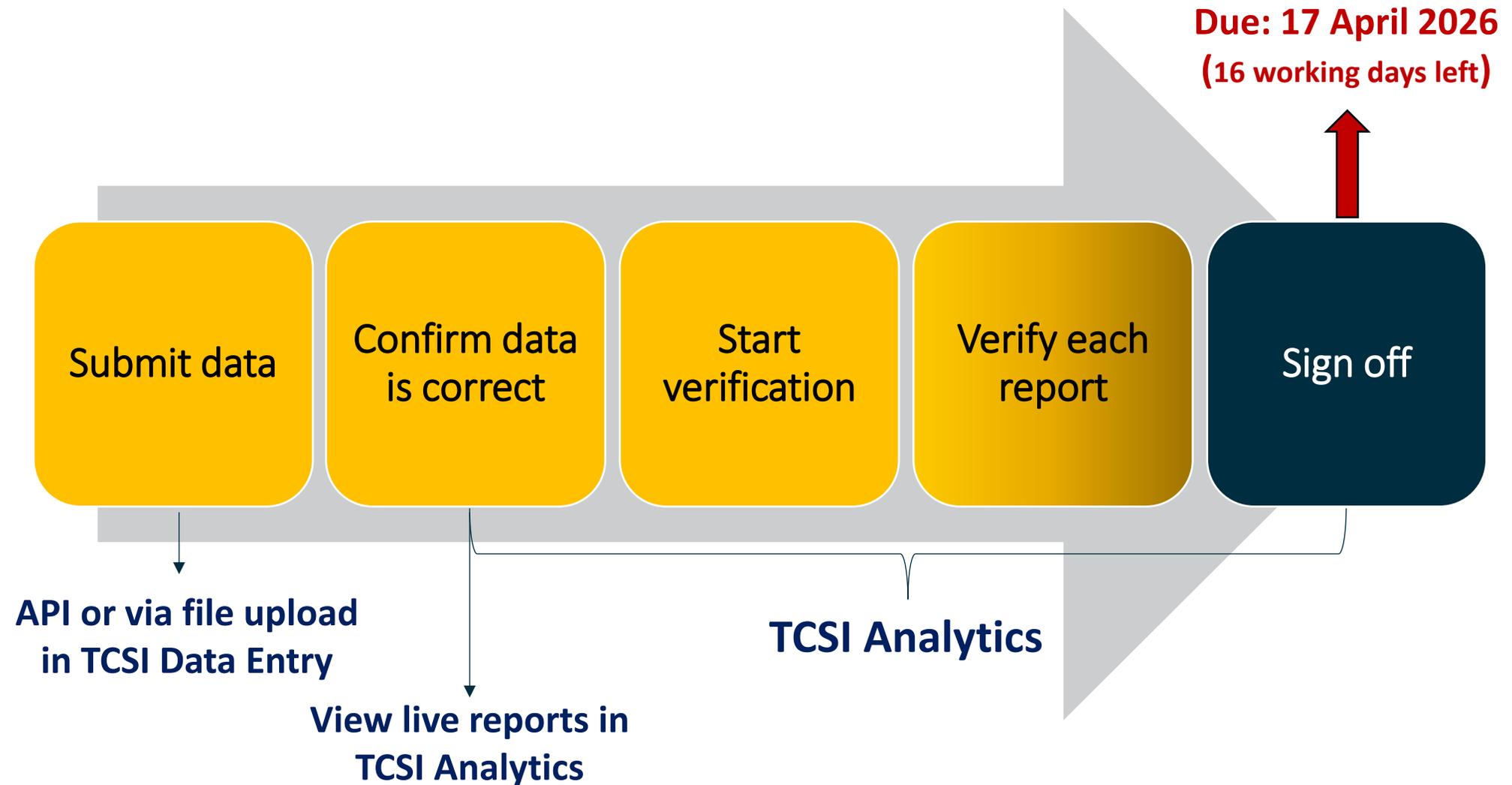
# 2025 HEP student data verification

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# 2025 HEP Student data verification



# Verification resources

## Verification resources:

- [Data Verification](#) webpage
- **Updated** Data Verification User Guide
- Expected trends dashboard
- 'Null Value Compliance Live data' report
- 'Provider Notifications - Scheduled validation error' report
- Previous years 'Verification data comparisons table'  
(via the TCSI Analytics portal)

### WEBINAR

#### TCSI February 2026 Provider webinar

The recorded webinar is now available at TCSI February 2026 Provider Webinar. The webinar provides the following updates: Tertiary education providers: Address validation updates Navigating ...

24 FEB 2026



# Be mindful during verification



## Data checking:

- Review and verify all reports before attempting to sign off
  - (refer to live reports and coding notes – [Data Verification](#) webpage)
- All empty reports also need to be verified and signed off



## Reminders:

- 2025 HEP Student data verification sign off is due **17 April 2026**.
- Data needs to be accurate before signing off the data collection(s).
- No changes can be made after your reports are signed off and the collection is finalised by the department.

# New support videos for TCSI Analytics Portal

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# New support videos for TCSI Analytics Portal

New suite of **TCSI Analytics Portal support videos**

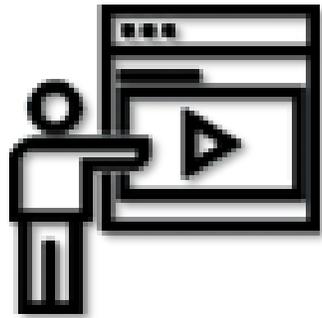
Covers key features, including **higher education**:

- **Critical Student Loan Error** dashboard
- **Expected Student Enrolment Trend** dashboards

Videos embedded directly within the TCSI Analytics Portal

- ✓ Complements existing guidance and support materials
- ✓ Helps providers navigate the enhanced portal and interpret insights
- ✓ Supports improved higher education loan data quality and reporting

**Available from 27 March 2026**



# New support videos for TCSI Analytics Portal

Australian Government | **TCSI Analytics**  
Your tool for accessing and verifying data

TCSI: Support Access

Logged in as

Search report name or number

Search

Home Insight Dashboards Live Reports Verified Reports Annual Verification Bulk Data Retrieval Support Resources

## Insight Dashboards

Integrated analytic monitoring tools — delivering real-time insights to improve data quality, enhance student outcomes, and support informed, collaborative decisions.



### Critical Student Loan Error Dashboard

Guiding provider remediation action to improve support to students – including data submission errors that must be addressed to facilitate the transfer of loans to the Australian Taxation Office and insights on seriously late report loan records that may trigger compliance action.

[Watch dashboard walkthrough](#)

[View user guide](#)



### Expected Student Enrolment Trend Dashboard

Assisting providers to identify early enrolment trends and missing, incomplete or inaccurate student information that may impact funding — including pre and post census data, year to date comparisons, quality indicators and student liability status.

[Watch dashboard walkthrough](#)

[View user guide](#)

# New support videos for TCSI Analytics Portal

## Support Resources

Explore key resources to support your data reporting and compliance in TCSI. Access guides, notices and tools for streamlined processes.

### New starter

#### TCSI New Starter Kit

For providers to quickly access the information they need to commence the process of reporting data.

[View information](#)

#### TCSI Analytics Portal demonstration video

Video introducing the TCSI Analytics portal.

[Watch video](#)

#### Critical Student Loan Error Dashboard video

Video introducing the Critical Student Loan Error Dashboard.

[Watch overview](#)

[Watch detailed walkthrough](#)

#### Expected Student Enrolment Trend Dashboard video

Video introducing the Expected Student Enrolment Trend Dashboard.

[Watch overview](#)

[Watch detailed walkthrough](#)

### Sector support

#### TCSI tracker

View current status of TCSI and associated systems.

[View Tracker](#)

#### TCSI News Centre

Central location for all TCSI Support news and updates including published newsletters, webinars and other media.

[View News Centre](#)

### Data standards and safeguards

#### TCSI Data Element Dictionary

Access definitions and structures of key data elements.

[View Dictionary](#)



**CGS Clusters by Course Level Live Data**  
**CGS Clusters by Course Level Verified Data**

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# Update to funding cluster mapping resource

The mapping of [E464: Discipline codes](#) to Commonwealth Grants Scheme (CGS) funding clusters has been corrected in the Higher Education CGS Clusters by Course Level Report for live, verification, and verified data as notified in the [6 March 2026 release notes](#).

Several Cluster 3 [E464: Discipline codes](#) had been incorrectly mapped to Cluster 5GR; this has now been fixed, and the TCSI support resources were updated accordingly on 19 March 2026.

Please see the updated [Mapping Disciplines Clusters spreadsheet](#) available via the 'Notes' section of the [Higher Education CGS Clusters by Course Level coding notes page](#). The spreadsheet shows the mapping between discipline groups to funding clusters, with supporting information for Maximum Student Contribution Amounts and the Commonwealth Contribution Amounts.

If you have any queries, please contact [TCSIRenewal@education.gov.au](mailto:TCSIRenewal@education.gov.au)

Questions or to  
request a meeting?

*Contact us at:*

[TCSIsupport@education.gov.au](mailto:TCSIsupport@education.gov.au)

