



Australian Government

TCSI TERTIARY COLLECTION
OF STUDENT INFORMATION

TCSI Provider September Webinar

Wednesday 25 Sept 2024

Agenda

All providers:

- TFN requirements when updating loans at the ATO
- Upcoming changes to gender categories
- TCSI Renewal update – Analytics uplifting
- Provider webinars and drop-ins move to MS Teams

Higher Education providers:

- Delayed Higher Education Student Loan update
- Update on the 2025 reporting requirements & Ministerial Notice

All provider update

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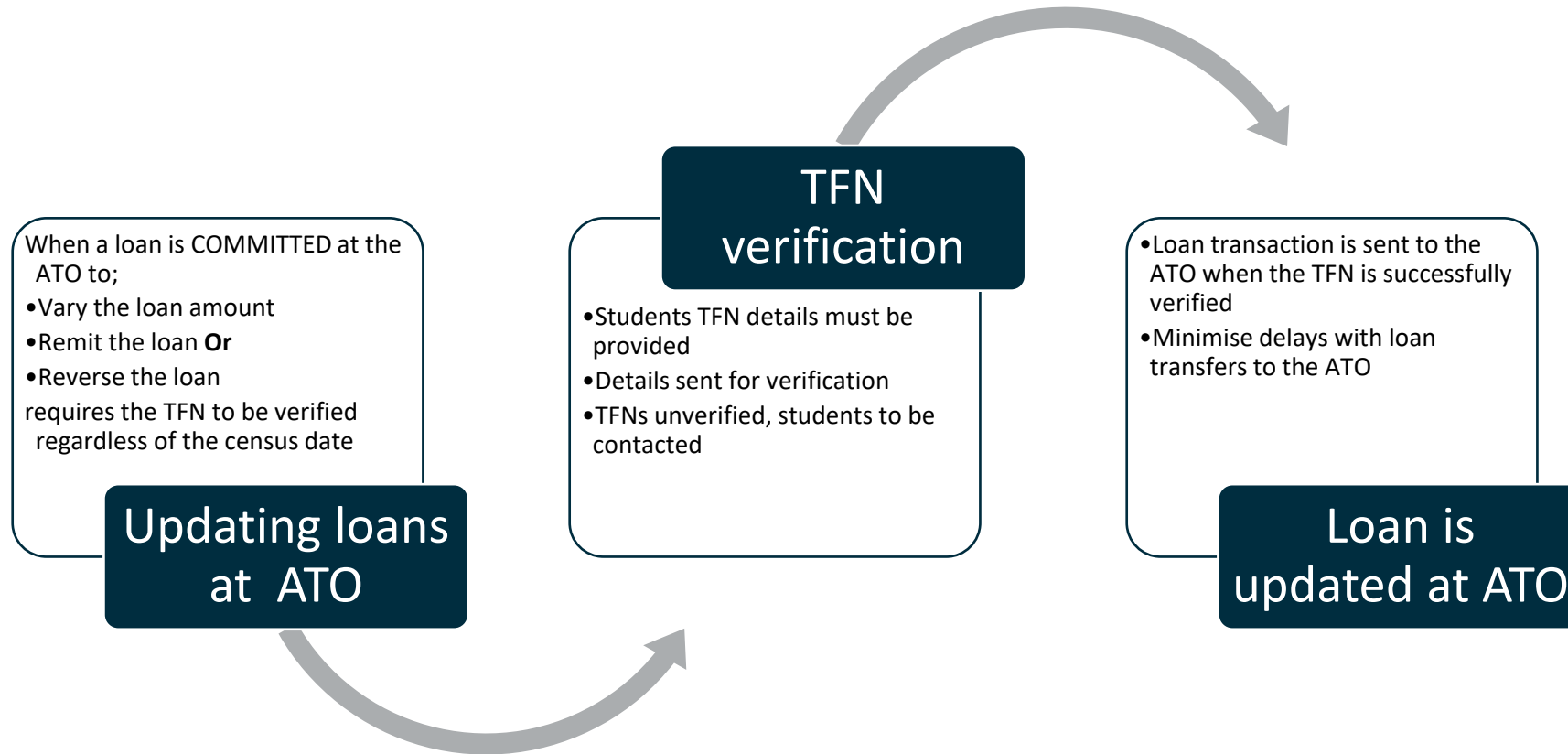
TFN requirements when updating loans at the ATO

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TFN requirements when updating loans at the ATO



TCSI Analytics reports will assist with knowing students with missing or unverified TFNs

[Students TFN Missing Live Data Report](#) & [Student TFN Verification Live Data Report](#)

Upcoming change to gender categories

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Upcoming change to gender categories

TCSI will be updated to align with the ABS statistical standard for gender

Current State

- Female
- Male
- Indeterminate/Intersex

Future state

- Woman/Female
- Man/Male
- Non-binary
- Different term
- Prefer not to answer

Upcoming change to gender categories

Expected benefits

- alignment with collection already in place in some institutions.
- allows analysis and supports policy for gender related issues in the future.
- better capture of non-binary genders and alignment with contemporary and community terminology.
- supports requests made to the department from students and staff

Timing

- TCSI upgrade expected by 30 June 2025
- Providers can start using new values later in 2025, with values becoming part of the reporting requirements for 2026 student and staff collections

TCSI Renewal update

Analytics Portal Uplift

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TCSI Renewal - TCSI Analytics Portal Uplift

We are thrilled to announce a refreshed design for the TCSI Analytics Portal. This update stems from valuable feedback received during provider engagement sessions earlier this year.

The redesign aims to enhance user experience with improved navigation, streamlined report categorization, and new portal pages designed to facilitate easier access to key information. We're excited to share some of these new features with you.





TCSI Provider Webinars and drop-ins move to MS Teams

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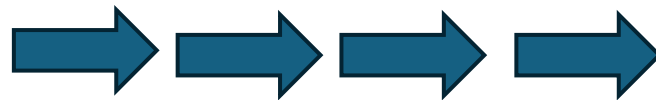
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Provider webinar and drop-in move to MS Teams

Deliver TCSI webinars and drop-ins via MS Teams from Oct 2024

- MS Teams registration links will be updated in [TCSI News Centre](#) page for future sessions
- People who have already registered will be contacted by TCSI with re-registration instructions



Delayed Higher Education Student Loan - update

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Delayed Higher Education Student Loan - update

The Department continues to hold a small number of delayed higher education student loans to ensure appropriate support to affected individuals.

These have not been progressed where:

- the student has not responded to the department or higher education providers' multiple contact attempts or
- data errors still need to be resolved by providers.

Delayed Higher Education Student Loan - update

Why are some loans sitting with a status of ‘ACCEPTED’?

We continue to use the monthly batch process to transfer all higher education student loans to the ATO. This includes review and approval for release by the program delegate. This process will shortly be completed for all loans reported with census/incurred dates up to 31 August 2024.

Providers were advised in the [TCSI March Newsletter 2024 | TCSI Support](#) about the monthly batching process. Loans are transferred if all other requirements are met, i.e. the Tax File Number (TFN) is verified in TCSI and scheduled validations have been resolved. Loans will:

- Take up to a month to be visible on a student’s ATO statement
- Not be progressed to ‘COMMITTED’ loan status and sent to the ATO in the following instances:
 - Where the TFN is unverified
 - Scheduled validations have not been resolved
 - A Unique Student Identifier has not been reported for the student

To find TFN and USI verification errors, providers can access the ‘Provider Notifications’ option within TCSI Analytics. Loan reversals and remissions will not require the approval of the delegate and will continue to be processed to the ATO according to the current system design.

Some late reported loans also remain under consideration as part of the broader compliance loan program and the department will contact relevant providers.

Delayed Higher Education Student Loan - update

Indexation implications

As previously advised, any late reported loans submitted by providers after COB 30 April 2024 are not eligible for the Commonwealth indexation waiver. Providers are expected to contact, and support affected individuals where loans have been delayed within provider systems.

	Remediation	Compliance	
		(Waiver)	(No waiver)
Date record submitted	By 2 May 2023	2 May 2023 – 30 April 2024	1 May 2024 onwards
Census Date	2004 to 30 June 2022	2004 to 30 June 2022	2004 to 30 June 2022
Student Contact	Department of Education	Providers	Providers
Indexation	Waived to 1 June 2023	Waived to 1 June 2023	Indexation applies

Delayed Higher Education Student Loan - update

Late Loans

Providers now receive notifications regarding the submission of late loans

- **11050ENRLOG** – received on or after 20 April in the financial year after the financial year of the Unit of Study Census Date (E489)
- **11051ENRLOG** – STARTUP-HELP loan and that post or patch is received on or after 20 April in the financial year after the financial year of the Unit of Study Census Date (E489)
- **11052LOALOG** – SA-HELP loan is posted on or after 20 April in the financial year after the financial year of the HELP Debt Incurral Date (E527)
- **11053LOALOG** – OS-HELP loan is posted on or after 20 April in the financial year after the financial year of the HELP Debt Incurral Date (E527)

As you will be aware, a student is not eligible for a Commonwealth supported place or HELP if they have not provided their TFN prior to their census date. While the considerations are occurring at Department level it is important that providers continue to ensure that validation errors on student records are minimised.

Update on the 2025 reporting requirements & Ministerial Notice

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Ministerial Notice 2025

- Plans to release the notice in November that sets out the reporting requirements for the year
- There are no new packets, elements, or codes expected
- The reporting requirements will be strengthened to clarify that student and staff characteristics must be collected and submitted. Noting that some providers have a high incidence of “no-information” values for:
 - Aboriginal and Torres Strait Islander code (E316)
 - Country of birth code (E346)
 - Language spoken at home code (E348)

Ministerial Notice 2025

Proposed due dates for Applications and offers and verification:

- 2025 University Applications and offers
 - Mid-February – preliminary reporting (manual survey or in TCSI)
 - End May – full report for first study period
- 2024 student data verification – early to mid April 2025
- 2025 Staff data verification – early to mid June 2025

Questions?

Contact us at:

TCSIsupport@education.gov.au

