Australian Government | **TCSI** TERTIARY COLLECTION OF STUDENT INFORMATION

TCSI Provider August Webinar

Wednesday 28 August 2024

Agenda

All providers:

- Country code for Australia

- Provider webinar and drop-in move to MS Teams

Higher Education providers:

- Data quality assurance: 2024 staff data for university providers

- Apps and Offers publication for university providers

- Correctly Linking OS-HELP Language Loans

TEQSA PIR providers:

- 2023 PIR Student data collection

All provider update

VET HEP PIR

Country code for Australia

- Providers should ensure that all students are reported to TCSI with the correct country code

- Where appropriate, Australian students should be reported with a country code of **1101** – Australia, <u>not</u> 1603 - Australian Antarctic territory

- For more information, please refer to Appendix C via <u>TCSI appendices, codes and tables</u> website.
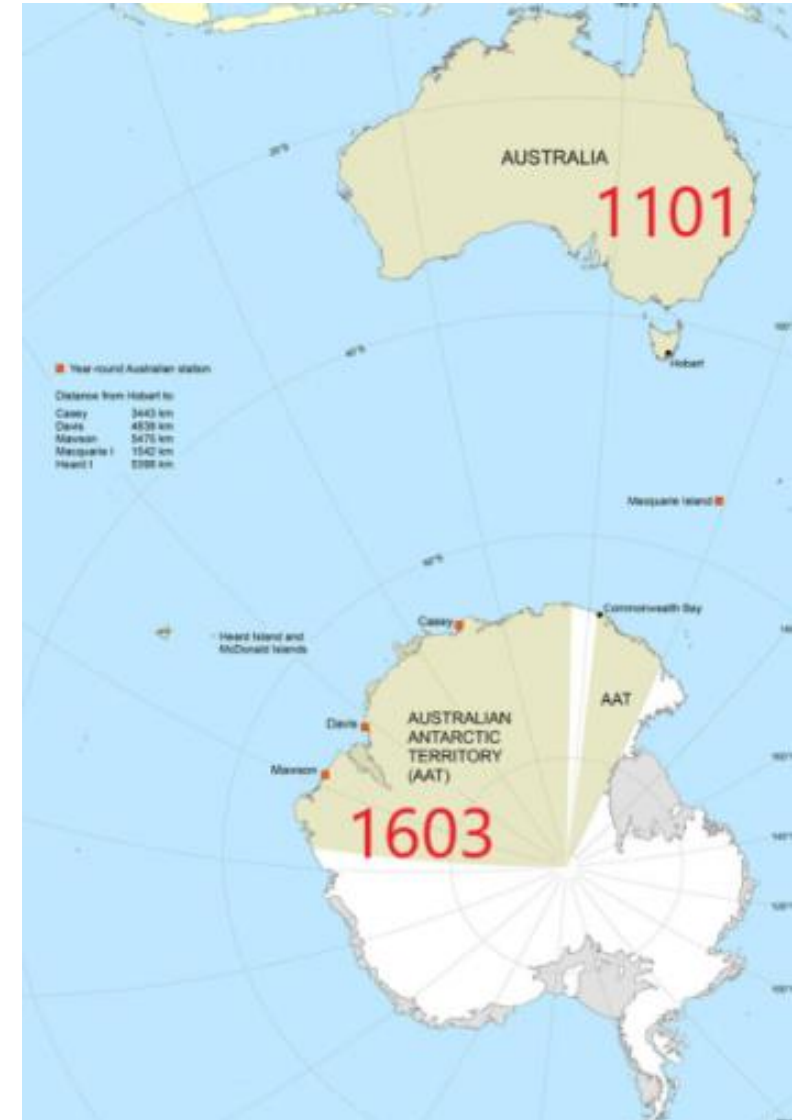
Provider webinar and drop-in move to MS Teams

Deliver TCSI webinar and drop-ins via MS Teams from mid-Oct 2024

- MS Teams registration links will be updated in [TCSI News Centre](#) page for October and November sessions
- Already registered providers will be contacted by TCSI with re-registration instruction
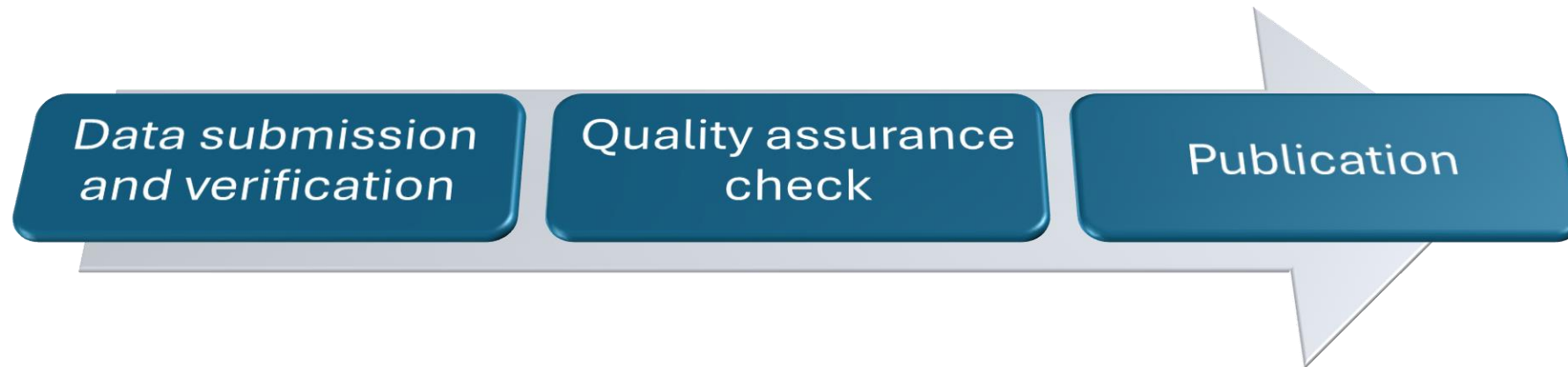
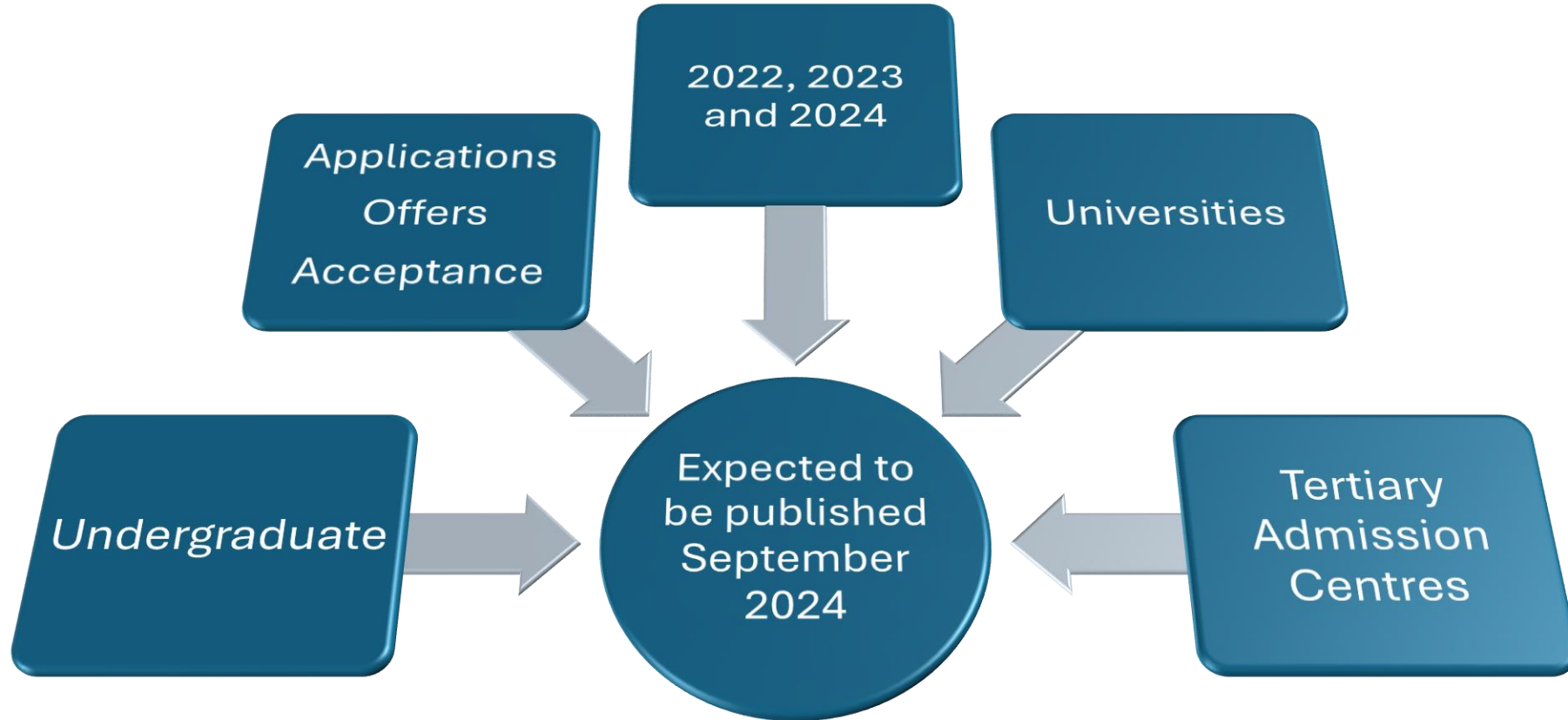# Higher education provider update

VET HEP PIR

Data quality assurance: 2024 staff data for university providers

- In preparation for the department's annual staff data publication

- Conducted by the department's Higher Education Analysis (HEA) team

- Relevant universities will be contacted by HEA team via email

Data submission and verification → Quality assurance check → Publication

Apps and Offers publication for university providers

2022, 2023 and 2024

Applications Offers Acceptance

Universities

Undergraduate

Expected to be published September 2024

Tertiary Admission Centres

More info email applicationdata@education.gov.au

Correctly Linking OS-HELP Language Loans

How to Correctly Link OS-HELP Language Loans

- Students that receive an OS-HELP loan for study in Asia (E490 = 241) may also be entitled to receive an OS-HELP language loan (E490 = 242).
- A student can only receive an OS-HELP language loan if the student has been selected to receive an OS-HELP study loan in Asia and meets other OS-HELP criteria.
- OS-HELP language loans should always be linked to an OS-HELP study loan in Asia.
- Therefore, there should be at least two loan records; one for the OS-HELP Language loan (E490 = 242) and one for the OS-HELP loan for study in Asia (E490 = 241).

OS-HELP Language Loan	OS-HELP Overseas Study Loan
HELP debt incurral date (E527) = 2024-03-13	HELP debt incurral date (E527) = 2024-04-15
Student Status Code (E490) = 242	Student Status Code (E490) = 241
OS-HELP payment amount (E528) = $1,000	OS-HELP payment amount (E528) = $7,880
OS–HELP study period commencement date (E521) = 2024-04-20	OS–HELP study period commencement date (E521) = 2024-06-15
OS-HELP primary study country code (E553) = NULL	OS-HELP primary study country code (E553) = 5104
OS–HELP Language study commencement date (E583) = NULL	OS–HELP Language study commencement date (E583) = 2024-04-20
OS-HELP language code (E582) = 6402	OS-HELP language code (E582) = NULL

OS-HELP Scheduled Validation

Scheduled Validation error SV00095

- **SV00095** will trigger for providers where the OS-HELP language commencement date (E583) on the OS-HELP overseas study in Asia loan does not match the OS-HELP study period commencement date (E521) from the language loan

- If triggered, this scheduled validation will appear on the provider's **SV Error Provider Notifications Report** in TCSI Analytics

Scope

All new and amended records submitted after 1st January 2021

Logic

If the Student Status Code (E490) is '242' for a loan record (Record L) for a Student (E313)/Provider (E306) combination, then there must be another OS-HELP Loan record ('Record A') for the Student (E313)/Provider (E306) combination where the Student Status Code (E490) is '241' and the OS-HELP Language Commencement Date (E583) matches the OS HELP Study Period Commencement Date (E521) on Record L.

Message

A matching OS-HELP overseas study loan must be reported for a student where an OS-HELP language loan has been reported for the student

Lead in time

14 days

Trigger Date

HELP Debt Incurral Date (E527) on an OS-HELP record

Details

Error code:	SV00095
Notification Category Code:	SVE
Origin:	Scheduled validation
HEP:	Yes
VET:	No
Element Number:	
Element Name:	OS-HELP data packet
Packet:	OS-HELP loan packet 2022

OS-HELP Related Factsheets

- [Loan processing for OS-HELP loans](#)

- [OS-HELP reporting: correct linking of language loans](#)

TEQSA PIR provider update

VET HEP PIR

2023 PIR Student data collection overview

Submit data

Verify data

Sign off data

What is PIR student data collection?

The Provider Information Request (PIR) applies to higher education providers who are not approved to offer FEE-HELP. PIR providers must report their staff and student data annually, as an important information request under Section 28 of the *Tertiary Education Quality and Standards Agency Act 2011* (TEQSA Act).

Importance of on-time data submission and verification

- Part of provider responsibilities, to ensure accurate data is submitted and verified within the required timeframes
- Failure to do so may impact TEQSA's annual risk assessment cycle

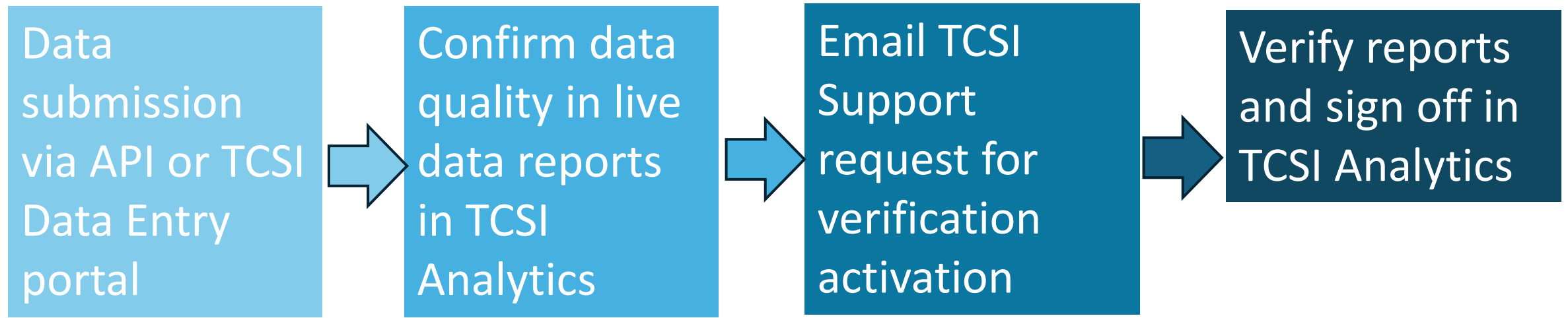## Sign off due date

- 13 September 2024

2023 PIR Student data collection

Data submission via API or TCSI Data Entry portal → Confirm data quality in live data reports in TCSI Analytics → Email TCSI Support request for verification activation → Verify reports and sign off in TCSI Analytics
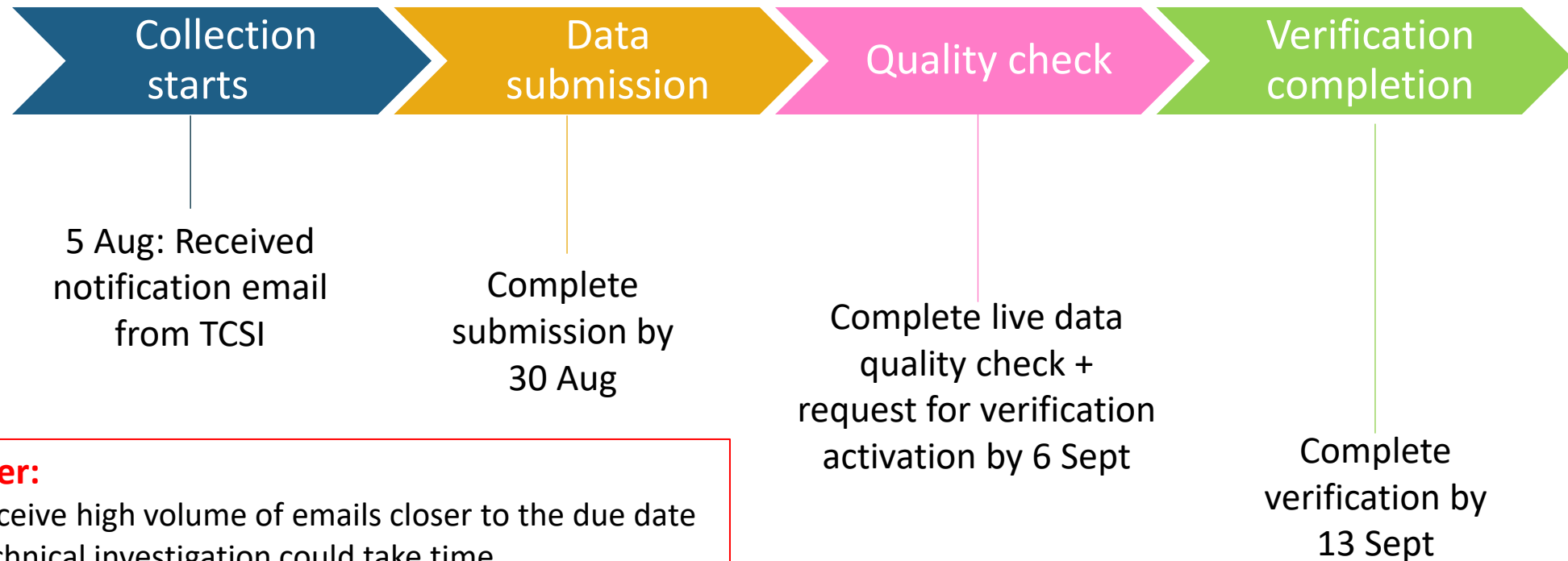
- <u>Submission walkthrough webinar</u> – reporting requirements, data upload demonstration
- <u>Verification walkthrough webinar</u> – step-by-step verification instruction and user tips

2023 PIR Student data collection

	Common Questions	Advice
1.	Do I need to do anything if there was no 2023 enrolment to report	Yes, please email TCSI Support confirming there was no in-scope students and requesting for verification activation. Then, verify empty verification reports and sign off the collection.
2.	What to do if I changed from a PIR to HESA-approved provider in 2023	If there was no in-scope PIR 2023 enrolment to report, please follow advice in question 1. If there were in-scope students, please submit data and confirm its accuracy before progress to verification.
3.	Why can't I see PIR Student verification reports in TCSI Analytics	Provider needs to email TCSI Support requesting for verification activation before the PIR student verification reports become viewable in TCSI Analytics.
4.	When can I start verification after the activation is done	After the activation is completed by the department your PIR student verification reports will be viewable in TCSI Analytics from the next day for you to start verification.

2023 PIR Student data collection

Actions and timeline

Collection starts	Data submission	Quality check	Verification completion

5 Aug: Received notification email from TCSI

Complete submission by 30 Aug

Complete live data quality check + request for verification activation by 6 Sept

Complete verification by 13 Sept

Remember:
- TCSI receive high volume of emails closer to the due date and technical investigation could take time.

- To avoid your verification completion becoming overdue, please submit your questions early to allow sufficient time further progressing upon receiving TCSI advice.

Questions?

Contact us at:

TCSIsupport@education.gov.au