Australian Government

TCSI | TERTIARY COLLECTION OF STUDENT INFORMATION

TCSI Provider April Webinar

Wednesday 24 April 2024

Agenda

All providers:

- How unit of study outcome dates affect student loans

All Higher Education:

- 2023 HEP Student data verification
- HELP Policy Update

How unit of study outcome date affects student loans

VET HEP PIR

How unit of study outcome dates affect student loans

Providers are required to update an existing unit enrolment record within 7 days of the student withdrawing, completing, or failing a unit of study.

Higher Education Loans

TCSI will not create a loan for a unit enrolment that has been reported with a Unit of Study Outcome Date (E601) that is on or before the Unit of Study Census Date (E489).

VET Student Loans

TCSI will not create a loan for a unit enrolment that has been reported with a Unit of Study Outcome Date (E601) on or before the Unit of Study Census Date (E489), where the unit is reported as withdrawn. That is the unit enrolment has been reported with a Unit of Study Status Code (E355) of '1' or '6' value.

More information on reporting withdrawals in TCSI can be found on the Reporting withdrawals and remissions in TCSI user guide.
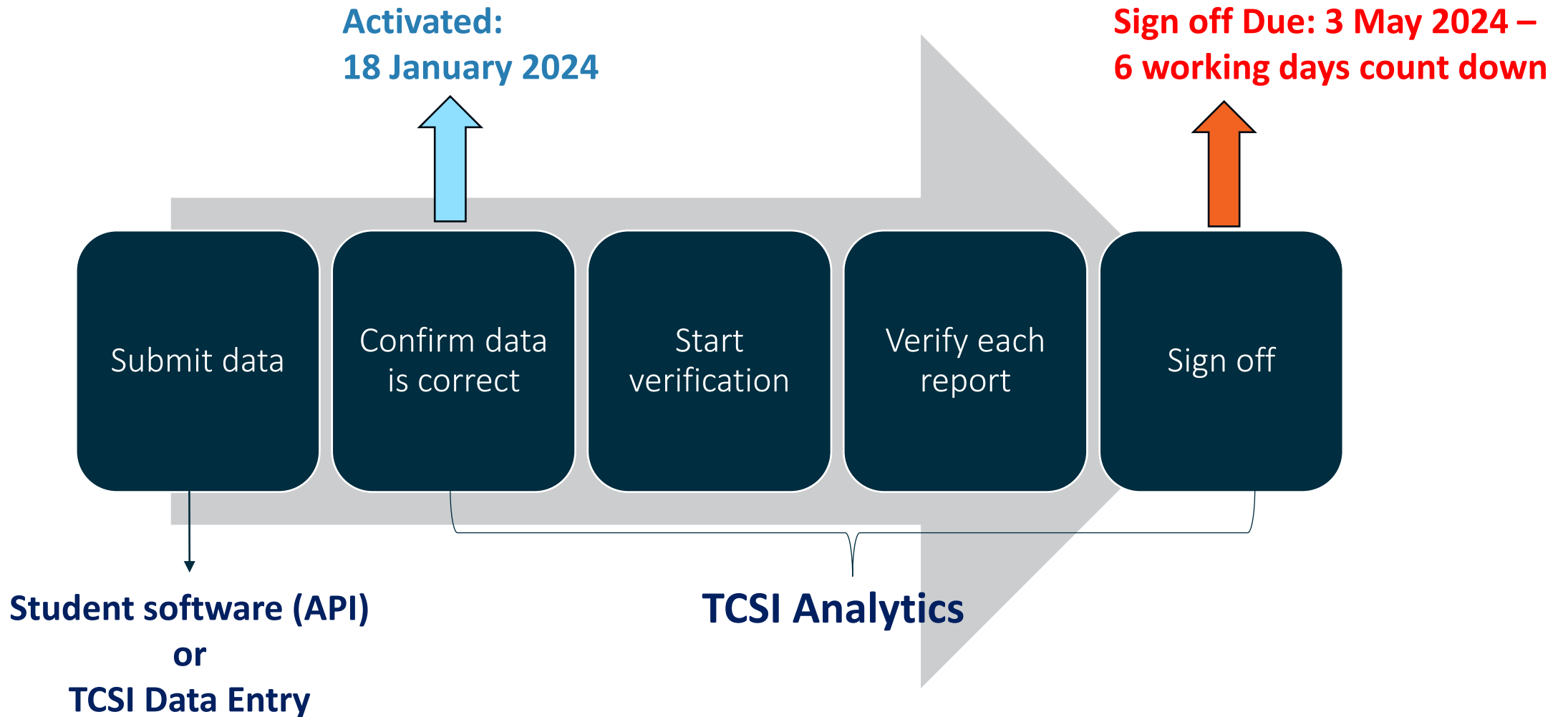
2023 HEP Student data verification

VET HEP PIR

Verification Overview

Activated:
18 January 2024

Sign off Due: 3 May 2024 –
6 working days count down

Submit data

Confirm data is correct

Start verification

Verify each report

Sign off

Student software (API)
or
TCSI Data Entry

TCSI Analytics

Collections

Each provider has FOUR Collections
to sign off:

1. **HEP Student**

2. SA-HELP

3. HEP Commonwealth Scholarships

4. OS-HELP

For a Non-University Higher Education Provider (NUHEP), you are likely have no applicable student for the SA-HELP, Commonwealth Scholarships and OS-HELP.

In this case, please continue sign off the bottom 3 Collections by:
- Selecting each collection and click on start verification
- Verifying the empty report underneath
- Signing off the collection individually

Be mindful during verification

Priority fields - Resolve NULL Value and SV Report errors

E584	Unique student identifier
E358	Citizen resident code
E490	Student status code
E315	Gender code
E316	Aboriginal and Torres Strait Islander code
E615	Disability code
	Residential address (all relevant elements)
E329	Mode of attendance code
E330	Type of attendance code

- NULL value may indicate poor data quality

- Report details can be viewed from NULL Value Compliance Live Data Report in TCSI Analytics

- Scheduled validations (SV) reflect on live data quality

- Report details can be viewed from Provider Notifications Report in TCSI Analytics

Be mindful during verification

Compare previous data

Option 1: check variation colour indicator from the current Verification reports

Option 2: check 2021 and 2022 data from <u>Verified</u> reports in TCSI Analytics

All Students						
Reporting Year		2022			2023	
AttributeCategory		EFTSL	EFTSL %	EFTSL % Change	EFTSL	EFTSL %	EFTSL % Change
Campus Postcode							15.29 %
Australia							15.29 %
Citizen Resident							15.29 %
Australian							-7.59 %
New Zealand							-31.36 %
Permanent Resident							94.82 %
Temporary Entry Permit							36.25 %
Course Of Study Type							15.29 %
Master's by coursework							99.64 %
Bachelor's Pass							-5.66 %
Graduate Certificate							-4.78 %

All Students						
Reporting Year		2021			2022	
AttributeCategory		EFTSL	EFTSL %	EFTSL % Change	EFTSL	EFTSL %	EFTSL % Change
Campus Postcode							8.60 %
Australia							8.60 %
Citizen Resident							8.60 %
Australian							0.98 %
New Zealand							-33.44 %
Permanent Resident							-68.60 %
Temporary Entry Permit							19.77 %
Humanitarian Visa							-100.00 %
Course Of Study Type							8.60 %
Master's by coursework							-3.88 %
Bachelor's Pass							-5.31 %

% Change	Variation Colour	Purpose
Less than 10%		Low
Between 10% and 30%		Intermediate
Greater than 30%		High

Be mindful during verification

Refresh:

When to use:
- Refresh is **not** compulsory.
- Click the "**Refresh**" button when changes to live data are made **after** the "**start verification**" button has been clicked, so that the verification report can capture updates made to live data.

What happens when you Refresh data:
- **Refresh** applies to a whole Collection and takes overnight to complete.
- During the process, you cannot further verify any report when a collection is Refreshing.
- When the Refresh has completed (the next day), make sure to click on the "**Start Verification**" button again for that collection so you can verify each report and sign off.

Be mindful during verification

Useful Tools:

What to verify	**Verification landing page** • List of verification reports • Coding notes
How to verify	**Provider Data Verification User Guide** • Pages 14 – 23 step-by-step instruction

Data Checking:

- Review and click **"Verify"** for **ALL** reports before attempting to sign off

- Verification reports are updated each night until the "***Start Verification***" button is clicked on.

Remember:

- Data needs to be complete and accurate when signing off.

- No changes can be made after your signed-off reports are finalised.

TCSI Remediation/Compliance

New letter coming with details ASAP

- Extension - Any loans with census dates prior to 1 July 2022 that are reported before 1 May 2024 will be eligible for indexation waiver
- To date over 60,000 loans have been remediated and sent to the ATO
- Department is considering amendments to HESA to strengthen the reporting requirements
- From 1 May, any late reported loans will be subject to immediate indexation, responsibility will be with providers to inform student of the reason for late reported loan, and the immediate application of indexation. Providers may consider whether it's appropriate to provide any financial compensation to students.
- For the seriously late loans entered after September 2023 with census date prior to 1 July 2022, students will need to be notified about the late loans and indexation waivers prior to release. Details of this process will be in letter to be sent.

New Process Update

- Process update was advised in the March newsletter

- Work continuing

- First batch of loans released in Mid-April (7914 students, 14388 loans)

- Second batch of loans to be released in next 2 weeks (4231 students, 5439 loans)

- Third batch currently being collated for approval and transfer in May/June – none of these loans will attract indexation 1 June 2024 so no students will be disadvantaged (approx 570,000 students and 1,750,000 loans)

Questions?

Contact us at:

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