



Australian Government

TCSI TERTIARY COLLECTION
OF STUDENT INFORMATION

TCSI Provider July Webinar

Wednesday 26 July 2023

Agenda

- Using TCSI Data Entry
- Upcoming releases
- Multi-factor authentication
- Remissions where a valid TFN was not provided
- Higher Education 2022 Student Data Verification

Using TCSI Data Entry

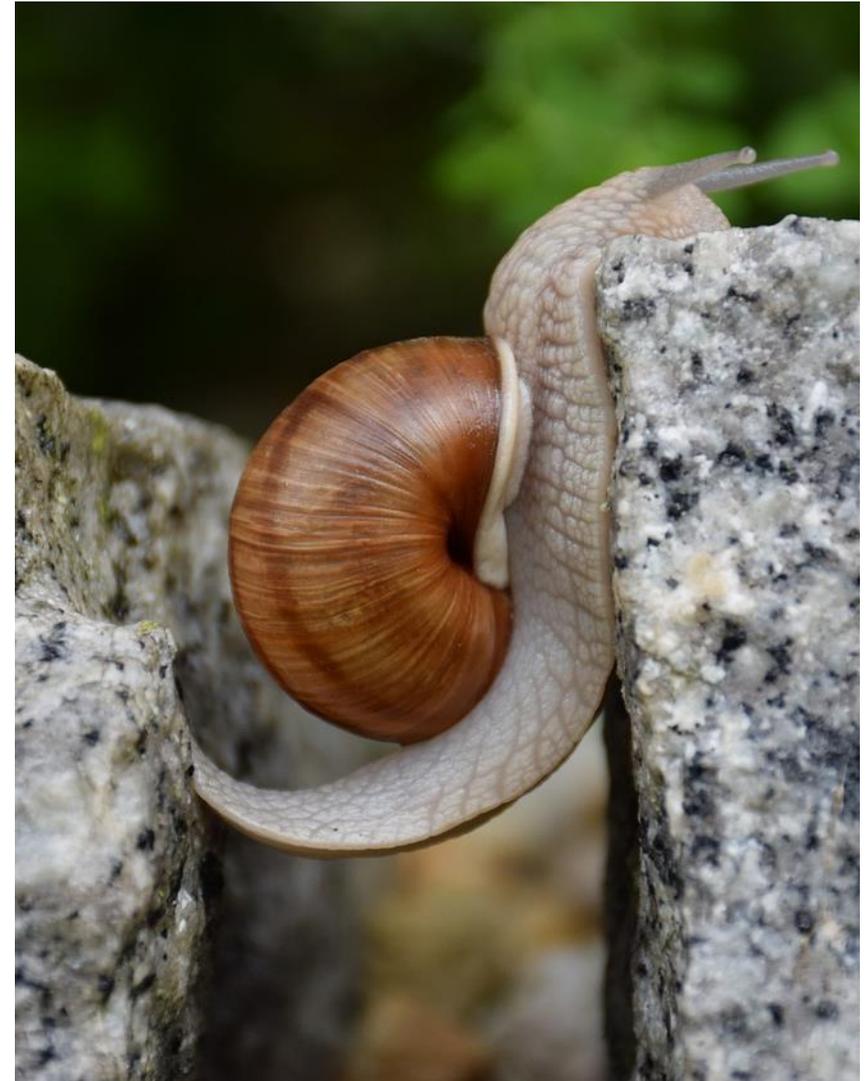
Be careful using APIs and TCSI Data Entry

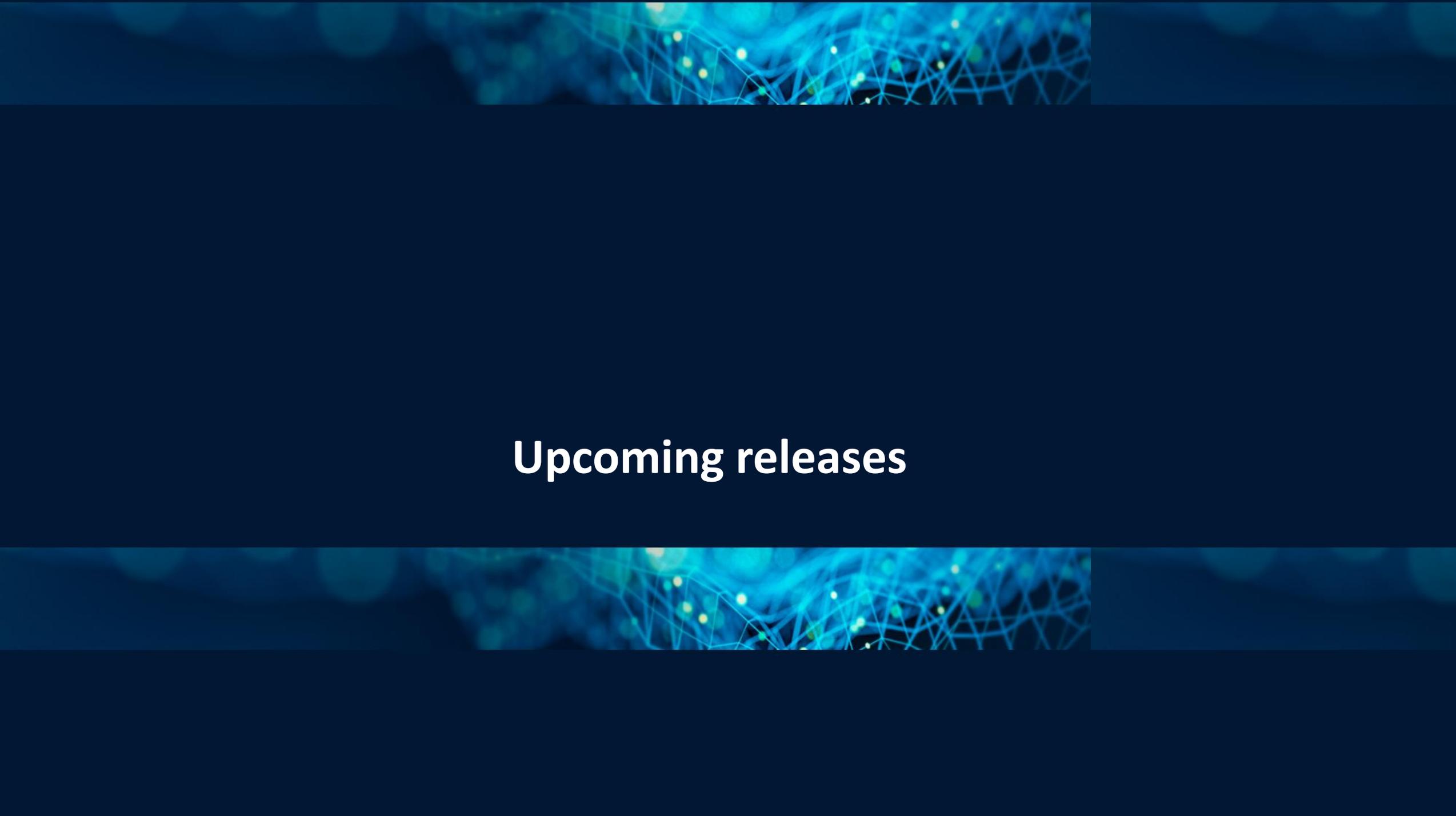
There are some actions that are complex or impossible in student management systems.

There are some known risks to going around your system:

- Manual **changes may be overwritten** automatically or unintentionally by your system and APIs
- **Records may not match** between TCSI and your system and could need manual processing into the future
- TCSI Data Entry (especially file upload) is a whole new reporting product and **requires time to learn**

There could be other risks specific to your organisation depending on the systems and processes in place.



The image features a dark blue background with a glowing network pattern of interconnected lines and nodes, primarily concentrated in the top and bottom horizontal bands. The nodes are small, bright yellow-green circles, and the lines are thin, light blue. The overall aesthetic is futuristic and technological.

Upcoming releases

Upcoming releases

Scheduled Validations

Data fix completed to remove:

- Update to SV00086 (known issue 239376)
- Removal of SV00093 (known issue 237386)

STARTUP-HELP (available in test)

- Higher education only
- New E310 Course of Study Type code – ‘51’
- New E490 Student Status Code – ‘290’

Testing Microcredentials and STARTUP-HELP

- Please contact [TCSI Support](#) if you plan to conduct UAT in the test environment on the reporting of these new course of study types.
- We will need your mock provider code and mock ABN so we can configure reference tables
- For microcredentials we will allocate:
 - specific fields of education
 - Caps on FEE-HELP student places at the provider level
- For STARTUP-HELP we will allocate places for 2023 and 2024

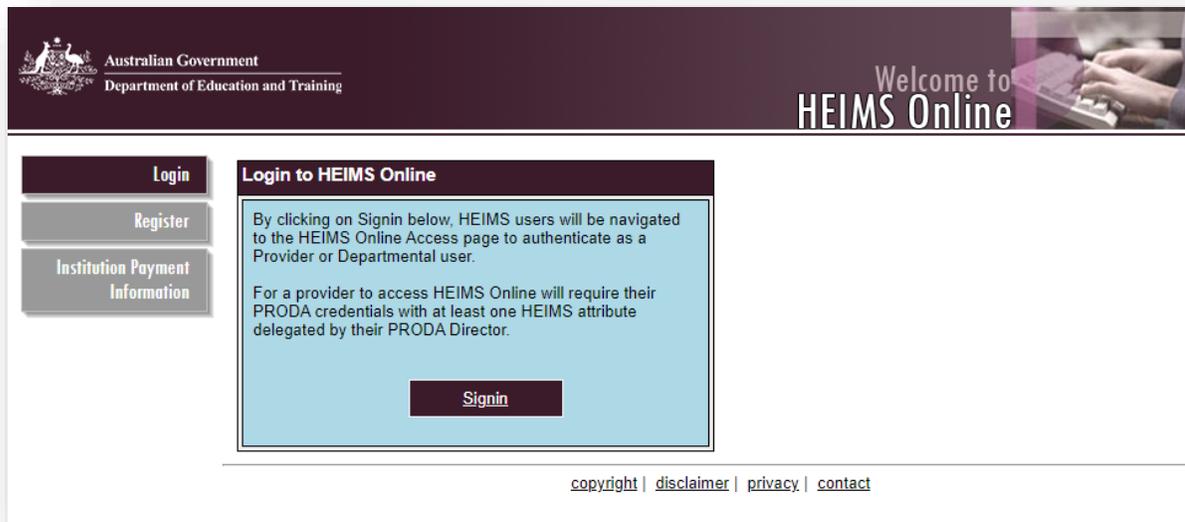


Multifactor authentication for HEIMS Online

HEIMS Online via PRODA

PRODA

Users successfully assigned roles and were able to log in to HEIMS Online



Institution Payment Information (IPI)

- Certain reports were not displaying or downloading correctly
- A fix is planned for Friday 28 July
- A notice will be emailed when the issue is resolved (using the list of users with access to IPI reports in HEIMS).

HEIMS Data View

- Be careful using legacy data
- HEIMS Data View is no longer fully supported and may not be recovered if it fails



**Reporting a remission for students that
did not provide a valid TFN**

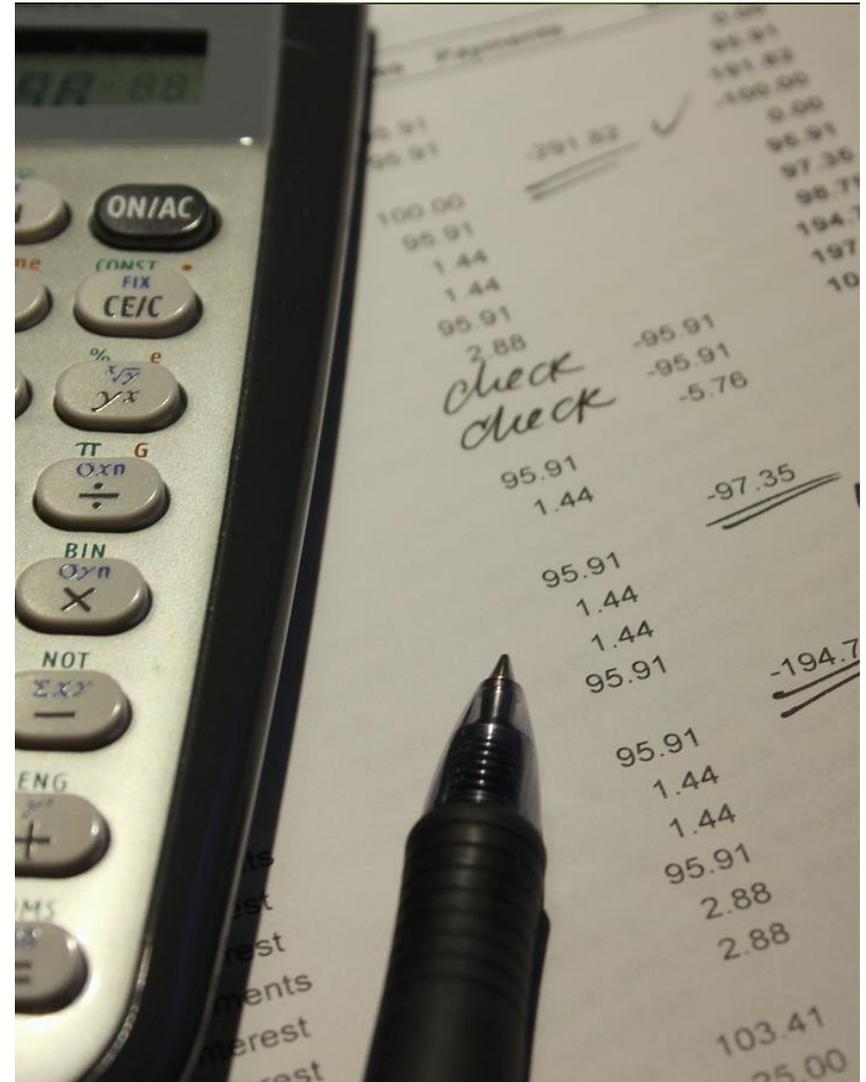


Reporting remissions

TCSI has a dedicated Remission Reason Code (E446) '12' that is used when a student receives a re-credit of HELP balance as a result of determining, after the census date, that the student does not have a valid tax file number

**Report the remission by updating
Remission Reason Code (E446) to '12'.**

See the [Remissions and re-credits](#) glossary term for details.



The background of the slide is a dark blue gradient. At the top and bottom, there are horizontal bands featuring a glowing blue network pattern of interconnected lines and nodes, with some nodes appearing as bright yellow-green points.

2022 Higher Education Data Verification

Request for information

Verification request for information:

- Thank you for your responses
- The most commonly identified challenges were:
 1. Difficulty identifying missing data or data errors
 2. Staff require additional training and support
 3. TCSI system performance issue
 4. Vendor system issue
- 70% of providers felt familiar or very familiar with the verification process. Providers who were less sure, received a list of resources and an offer to discuss.
- If you still have questions and would like more help using TCSI Analytics, please send us your availabilities and we will arrange a short training session.



2022 HE Student Data Verification

Verification of 2022 Higher education student data has started and must be completed by 31 July 2023.

Settings

ed by **31 July 2023**.

Report/Collection	Query	TCSI Support advice
Unit of Study Completions Verification Report	The drill-through at total level does not include the Unit of Study Status Code (E355). How to identify and verify?	Drill-through is available for download at category level to capture breakdown for each Unit of Study Completion status. System improvement planned for next year.
EFTSL Verification Report and Enrolment Verification Report	Would students who withdrew without penalty by census day be included in both reports?	<u>Non higher degree by research students</u> who have withdrawn from their unit on, or before the census date (E489), and the Unit of study outcome date (E601) is less than or equal to the census date, are excluded from the report. See enrolment data report coding notes .

Be mindful during verification

Data Checking:

- Review and verify ALL reports
- Please click on “**Start verification**” in TCSI Analytics as soon as possible when you are ready to verify and sign off.
- “**Refresh**” button:
 - Only click when changes are made in your reported live data
 - Once clicked, data will take overnight to update and capture the latest data. You cannot further verify this report until the next day.
 - Make sure to click on "Start Verification" button again when you are verifying again after the refresh.

Useful Tools:

- [TCSI Support "TCSI Analytics" page](#)
- [Provider Data Verification User Guide](#)
- [7 June Verification walkthrough recording](#)
- Your 2021 data as comparison

% Change	Variation Colour	Purpose
Less than 10%		Low
Between 10% and 30%	Yellow	Intermediate
Greater than 30%	Red	High

Remember:

- Data needs to be complete and accurate when signing off.
- No changes can be made after your signed-off reports are finalised.

2022 Student Data Verification

- Sign off due Monday 31 July 2023



Questions?

Contact us at:

TCSIsupport@education.gov.au

