



Australian Government

TCSI TERTIARY COLLECTION
OF STUDENT INFORMATION

TCSI Provider Webinar

Wednesday 24 May 2023

Agenda

- HEIMS Online Access - Multi Factor Authentication
- Higher Education Loan Remediation Update
- Higher Education Verification of 2022 Student Data

New method for accessing HEIMS Online

Why:

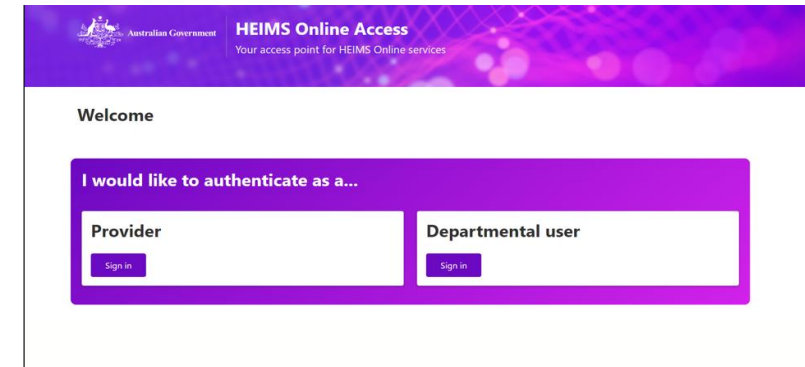
- Due to the recent changes made by the Australian Cyber Security Centre, Multi-factor Authentication will be implemented to access HEIMS Online to protect the application from cyber threats.

For:

- HEIMS Legacy reports
- Program Funding Systems
 - CGS, HECS-HELP, FEE-HELP and OS-HELP
 - Institution Payment Information

Benefits:

- Providers can manage access in PRODA
- Removes the need to submit paper forms
- No more password resets

The screenshot shows the HEIMS Online Access login interface. At the top, there is a purple header bar with the Australian Government logo on the left and the text 'HEIMS Online Access' and 'Your access point for HEIMS Online services' on the right. Below the header, the word 'Welcome' is displayed. The main content area features a purple box with the text 'I would like to authenticate as a...'. Inside this box, there are two white rectangular fields. The left field is labeled 'Provider' and has a small purple 'Sign in' button below it. The right field is labeled 'Departmental user' and also has a small purple 'Sign in' button below it.

Further information will be made available from the TCSI Support [PRODA page](#).

Extended outage this Friday

- The regular outage on 26 May will be extended to 2pm [AEST]
- This will enable critical maintenance activities in TCSI relating to security
- Check the [TCSI Tracker](#) for the latest information on planned outages

TCSI Tracker

The TCSI Tracker displays the current status of TCSI and associated systems. It is updated whenever these statuses change.

To get notified about system outages, new user guides and other technical advice, subscribe to [TCSI website alerts](#).



TCSI Releases and
upcoming development
→

Environment

Status

Notes

Higher Education Loan Remediation



Communications aim to advise students of the issue, outline support options and explain the indexation waiver for delayed loans.

Further information is available on the Department's website:

www.education.gov.au/higher-education/delayed-higher-education-loan-records.

Higher Education - Verification of 2022 Student Data

What is Student Data Verification

- Verification is part of the reporting requirements and is a declaration that the data reported for 2022 is complete, accurate and finalised.

Why this process is important

- The department uses the verified data to reconcile your funding and to publish information on your organisation
- The verification process gives you a final opportunity to check your data carefully, as changes cannot be made to 2022 publication datasets after verification.

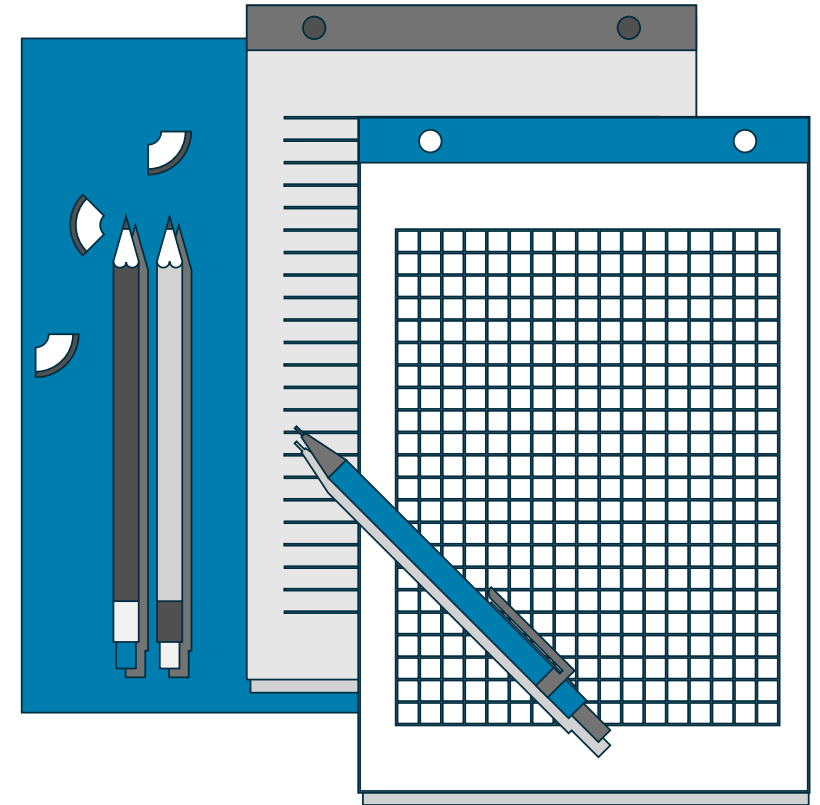
Higher Education - Verification of 2022 Student Data

Key Dates

- Commences: early June
- Sign off due: 31 July

What can I do now?

- Review live reports in TCSI Analytics
- Resolve scheduled validations
- Update student information to match your records
- Register for verification training – 7 June



Higher Education - Verification of 2022 Student Data

Review live reports in TCSI Analytics

- Reports that require verification are across three categories – Student, HELP Loans and Completions.
- Lists of these reports, their live data equivalents and coding notes can be viewed from [TCSI Analytics | TCSI Support](#)

Student

Verification Reports	Live Reports and coding notes
Enrolment Verification Report	Enrolment Live data report
EFTSL Verification Report	EFTSL Live data report
HDR EFTSL Verification Report	HDR EFTSL Live data Report
Commonwealth Scholarships Verification Report	Commonwealth Scholarships Live data Report

HELP Loans

Verification Reports	Live Reports and coding notes
CGS Clusters by Course Level Verification Report	CGS Clusters by Course Level Live data Report
HECS-HELP Verification Report	HECS-HELP Live data Report
FEE-HELP Verification Report	FEE-HELP Live data Report
SA-HELP Verification Report*	SA-HELP Live data Report*
OS-HELP Verification Report*	OS-HELP Details Live data Report*

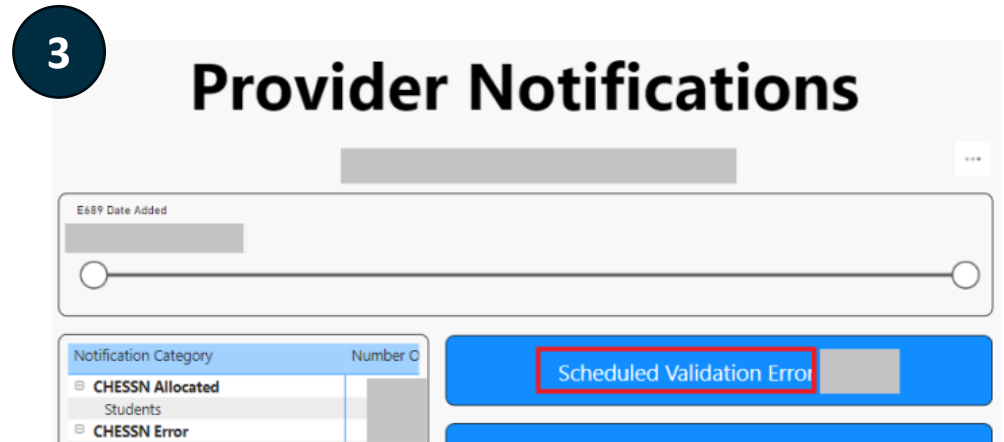
Completions

Verification Reports	Live Reports and coding notes
Course Completions (All Students) Verification Report	Course Completions (All Students) Live data Report
Course Completions (HDR Students) Verification Report	Course Completions (HDR Students) Live data Report
Course Completions (Indigenous Students) Verification Report	Course Completions (Indigenous Students) Live data Report
Course Completions (Special Course) Verification Report	Course Completions (Special Course) Live data Report
Unit of Study Completions Verification Report	Unit of Study Completions Live data Report

Higher Education - Verification of 2022 Student Data

Resolve scheduled validations errors

- [Scheduled validations](#) use live data
- Identify issues in records reported to TCSI
- Prepare for verification by reviewing your [Provider Notifications](#) Report in TCSI Analytics
- Resolve scheduled validations by submitting correct and complete data



Higher Education - Verification of 2022 Student Data

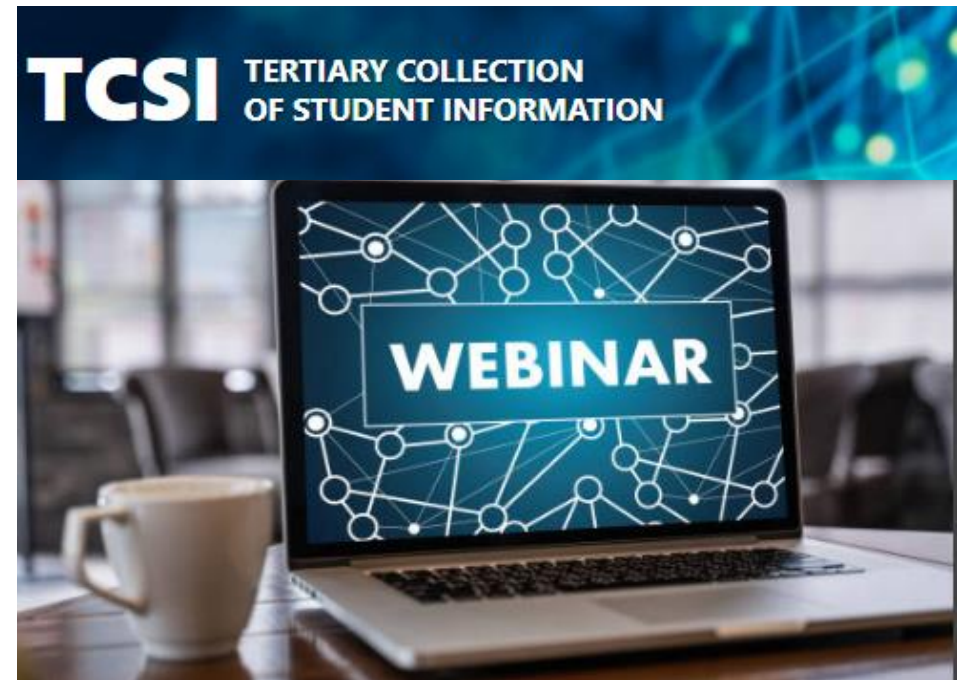
Register for our next verification webinar

2pm [AEST], Wednesday 7 June 2023

The webinar will cover:

- How verification works in TCSI Analytics
- Tips to be mindful when verifying data

Please register via the [TCSI News Centre](#) page



Questions ?



Contact us at:



TCSIsupport@education.gov.au

