

Australian Government TCS TERTIARY COLLECTION OF STUDENT INFORMATION

TCSI Provider Webinar

Wednesday 30 November 2022

Agenda

- The holiday season
- 2023 Secretary's and Ministerial notices
 - 2022 loan fee exemption (HE only)
 - Removal of the upfront discount (HE only)
- Staff data verification (HE only)
- HDR End-user engagement reporting (HE only)
- Student learning entitlement (HE only)



The holiday season and TCSI

- TCSI systems will continue to operate over the holiday period
- The department will shutdown from
 24 December 2022 to 2 January 2023
- Provider reporting and the mailbox will not be monitored during this period
- Final drop in session on 14 December and will return in February 2023

2023 Secretary's and

Ministerial notices

2023 Secretary's and Ministerial notices

VSL and higher education

To be released soon

Higher Education

- Applications and Offers
 - Reference date 15 May 2023
 - Due date 31 May 2023
- Updates to Student Status Code (E490)
- Changes for microcredential and Start-up year loan reporting TBC.



2022 loan fee exemption (HE)

- FEE-HELP loans with a census date in 2022 must have a loan fee equal to zero (after royal assent)
- TCSI IT will update the validations to block new/updated FEE-HELP records with a loan fee greater than zero
- TCSI IT will then process a data fix to update the Loan Fee (E529) to zero for 2022 records already stored in TCSI



Removal of the 10% upfront discount (HE)

- Return to pre-2021 data requirements for CSPs with a census date on or after 1 January 2023
- Report E490 = '204' for students who pay the full student contribution amount upfront for all unit enrolments on a census date
- Report E490 = '201' for all unit enrolments on the census date, if the student defers even part of the student contribution
- Real time validations will reject unit enrolments and AOU packets that do not add up. That is:
 Amount charged – Amount paid = Loan Amount



HE staff data verification

HE staff data verification

Reports to be verified by 16 December 2022

2022 Staff Full-time Equivalent

2022 Staff Numbers

2021 Actual Casual Staff

Coding notes explain:

- How to read each report
- What is counted and excluded
- https://www.tcsisupport.gov.au/ view-data/TCSI-Analytics



HE staff data verification

- Staff records can be updated multiple times using file uploads in the TCSI Data Entry portal
- Deletions must be requested via TCSI Support if identifiers were incorrect in your file
- Historical staff data is available in HEIMS Online

Please join us on **5 December** at the ICSI PIR Staff Verification Webinar for a walkthrough of the TCSI Analytics verification process



- Reporting is required at completion and may include engagements many years in the past
- First reporting is due 31 January 2023

Scope

Providers are required to report one or more HDR end-user engagement packets for a student who:

- undertook an end-user engagement as part of their HDR course
- completed their HDR course on or after 1 January 2022.

The deadline for providers to report HDR end-user engagement packet/s is on completion of a student's HDR course.



- Existing end-user engagement packets only need to be updated if:
 - They form part of the 2022 requirements
 - Joint supervision
 - Research internship
 - They prevent a completion being reported (i.e. the E610 is greater than E592)
- Guidance on updating existing packets can be found on the <u>TCSI mapping tables</u> page



- Overlapping engagements must not be combined to ensure accurate data for
 - days of engagement
 - period of engagement
- See the <u>Reporting effective dates</u> guide
 - If the same E593 overlap, the provider must select one engagement to report



Applications and offers

Applications and offers

Reference date	Due date
14 May 2022	31 March 2023
15 May 2023	31 May 2023

- Release to production in the next two weeks
- Seeking a provider to submit a small number of records to complete business verification testing
- Duplicate validation for preferences (RTV10698) currently returns 500/503 error codes instead of the error number and error message



Contact us at:



TCSIsupport@education.gov.au



Student Learning

Entitlement (SLE)



Student Learning Entitlement – Policy Overview

What is the SLE?

- The **Student Learning Entitlement (SLE)** came into effect on 1 January 2022 and is legislated through the *Higher Education Support Act (HESA) 2003* and the *Student Learning Entitlement Guidelines 2021*.
- Ordinary SLE (OSLE) The initial allocation of 7 EFTSL of entitlement to study in a CSP
- Additional SLE (ASLE) Students can accrue Additional SLE if they are enrolled in any of the following:
 - An undergraduate course of study greater than 6 EFTSL in course load
 - A postgraduate course of study in a CSP
 - An honours course of study that has a course load of equal to or less than 1 EFSTL (most honours courses are one year).
- Lifelong SLE (LSLE) Students will accrue 3 EFTSL of Lifelong SLE from the latter of:
 - 1 January 2032
 - The 1 January immediately following 10 years after first commencing a unit of study as part of a course of study with a higher education provider.
- If a student is enrolled in a course of study that is restructured, they can also accrue Lifelong SLE if the restructure results in an increased study load to complete the course.

Re-crediting SLE and order of consumption

- A student can have their SLE amount re-credited after the census date if their provider is satisfied that the circumstances that prevented them from completing the unit:
 - Are beyond their control
 - Do not make their full impact on the student until on or after the census date for that unit of study make it impracticable for the student to complete the requirements for that unit
- A student can also have their SLE amount re-credited for any unit(s) of study where they
 have the applicable HELP loan re-credited
- The order SLE is consumed is as follows:



Further Information on SLE

Higher Education Administrative Information for Providers

https://www.education.gov.au/higher-education-publications/higher-education-administrative-information-providers-october-2021/20-commonwealth-supported-places-csps

StudyAssist

https://www.studyassist.gov.au/help-loans-commonwealth-supported-places-csps/student-learning-entitlement

myHELPbalance Frequently Asked Questions
 Will be available early 2023



Student Learning Entitlement – User Journey Maps

1. Core SLE Processing Journey Map

1.1. Initial Student Reporting

#	Journey	SLEMs Outcome	Comments
1.	Student A is reported via student packet by Provider A	No action	USI must be reported with student packet
2.	Student A has citizenship information reported via citizenship packet that is eligible for SLE by Provider A	 The combination of a valid USI in TCSI and eligible citizenship data results in the creation of base SLE data against the student for further processing Student will now have 7 OSLE and their eligibility status recorded 	 Eligibility by way of citizenship means the SC.E358_Citizen Resident Code on the student's current citizenship record is reported as '1' (Australian), '2' (New Zealand), '3' (Permanent Visa), or '8' (Permanent Humanitarian Visa)

SLE State - Student A SLE Balance		SLE Balance	7.00
OSLE	7.00	Consumed OSLE	NA
ASLE	NA	Consumed ASLE	NA
LSLE	NA	Consumed LSLE	NA
Restructure LSLE	NA	Pending SLE	NA
LSLE Accrual Date	Not set	Re-credited SLE	NA

1.2. Course Admissions (CA) Reporting

#	Journey	SLEMs Outcome	Comments
1.	Course Admission 1, a standard Bachelor Degree, is reported for Student A by Provider A	 SLEMS checks the Course of Study Type (CoS) (E310) reported in the CA and assesses that no ASLE is required to be allocated 	 CoS data is assumed to be established in this step As a standard Bachelor Degree, there is no ASLE allocation provided

SLE State - Student A		SLE Balance	7.00
OSLE	7.00	Consumed OSLE	NA
ASLE	0.00	Consumed ASLE	NA
LSLE	NA	Consumed LSLE	NA
Restructure LSLE	NA	Pending SLE	NA
LSLE Accrual Date	Not set	Re-credited SLE	NA

1.3. Unit Enrolment (UE) Reporting

#	Journey	SLEMs Outcome	Comments
1.	An initial UE that is eligible for setting the LSLE Accrual Date is reported for Student A, studying CA 1 by Provider A, with a census date (E489) of 14/02/2023 . The UE is also eligible for SLE consumption processing (see next slide) with EFTSL 0.25	 SLEMS will recognise this is the first UE that can set the LSLE Accrual Date, and thus will set a date in the system, which is the following 1 Jan after the 10th year of their first eligible UE See next slide for SLE consumption processing 	 UEs that are eligible to set the LSLE Accrual Date are those where the UE is not deleted, is a Commonwealth Supported Place and where the student has commenced studying the unit (in SLEMS, the Unit of Study Commencement Date (E600) is used)
2.	Additional UEs that are eligible for SLE consumption processing are reported for Student A, studying CA 1 by Provider A, for units that have census dates (E489) in 2023 and 2024. A total of 1.75 additional EFTSL of UEs reported for fixed 1 st and 2 nd year curriculum	 SLEMS records and processes each UE in order of the Unit of Study Census Date (E489) and then the reported date time if needed. Each UE has a census date in the future, thus will have the SLE amount required for these UEs as 'reserved' 	 UEs that are eligible for SLE consumption processing are those where contribution is liable to be paid by the student (or exempt by way of Exemption Scholarship) and have census dates (E489) on or after 1 Jan 2022 UEs will reserve SLE according to each unit's EFTSL The order of UE priority (via census date and reported date time) is important

SLE State - Studen	t A	SLE Balance	7.00
OSLE	7.00	Consumed OSLE	NA
ASLE	0.00	Consumed ASLE	NA
LSLE	0.00	Consumed LSLE	NA
Restructure LSLE	NA	Pending SLE	2.00
LSLE Accrual Date	1 Jan 2034	Re-credited SLE	NA

1.4. Unit Enrolment (UE) SLE Consumption

#	Journey	SLEMs Outcome	Comments
1.	It is now 01/01/2024 and Student A's UEs in 2023 (sum of 1.00 EFTSL), reported by Provider A, have all passed their census dates.	 SLEMS will identify UEs where census dates have passed as they pass, and change the SLE UE use status to 'consumed' for each applicable UE The consumption of SLE for each UE will look first to OSLE – if no OSLE is available, then ASLE, and if ASLE not available, then LSLE 	 Each UE will change from 'reserved' to 'consumed' as census dates pass The type of SLE that is consumed will be determined on consumption

SLE State - Studer	nt A	SLE Balance	6.00
OSLE	7.00	Consumed OSLE	1.00
ASLE	0.00	Consumed ASLE	NA
LSLE	0.00	Consumed LSLE	NA
Restructure LSLE	NA	Pending SLE	1.00
LSLE Accrual Date	1 Jan 2034	Re-credited SLE	NA

1.5. SLE Balance is zero

#	Journey	SLEMs Outcome	Comments
1.	Student A has enrolled in another CA 2, another Bachelor Degree, at another HE provider, Provider B. CA 2 also does not provide any ASLE allocation.	 SLEMS will check the CoS against CA 2 and since it should not allocate any ASLE, does not process any further 	
2.	Student A has completed 4.00 EFTSL of study for CA 1 at Provider A, and has completed 3 EFSTL of study for CA 2 at Provider B.	 SLEMS will record that 7 SLE has been consumed by Student A for UEs in both CA 1 and CA 2 	 Again, all consumption looks to OSLE, then ASLE, then LSLE. The student only has OSLE at this stage
3.	Provider B then reports 0.50 EFTSL for UEs with future census dates.	 SLEMS will block the reporting of these UEs via real-time validations (RTVs) 	 A student must have free SLE allocation for UEs to be consumed or even reported with future census dates (i.e. 'reserved')

In SLEMS, any new reporting, amendment or deletions to records in TCSI, which will cause one or more Students (USI) to exceed their Total SLE Allocation, will **always** be prevented. The solution is designed to never allow the Student to exceed their entitlements

SLE State - Studer	nt A	SLE Balance	0.00
OSLE	7.00	Consumed OSLE	7.00
ASLE	0.00	Consumed ASLE	NA
LSLE	0.00	Consumed LSLE	NA
Restructure LSLE	NA	Pending SLE	0.00
LSLE Accrual Date	1 Jan 2034	Re-credited SLE	NA

1.6. CA that Allocates ASLE is reported

#	Journey	SLEMs Outcome	Comments
1.	Provider A now reports CA 3 for a Masters Degree (Coursework) in a CSP for Student A	 The CoS type for this CA entitles an allocation of ASLE and thus this is calculated using the Course of Study Load (E350) 2.00 SLE is now allocated as ASLE for Student A 	 The CoS type for this CA entitles an allocation of ASLE and thus this is calculated using the Course of Study Load ASLE allocation is calculated using the CoS load (E350) minus the sum of all previously Consumed ASLE, minus the sum of any ASLE provided for the same Course for the same student if they previously withdrew
2.	After the ASLE is allocated for Student A, Provider B attempts to report the same 0.50 EFTSL again for CA 2, however, these census dates have now passed (Provider B is late reporting).	 Since the student now has free SLE allocation in the form of ASLE, the reported units will now be accepted 	

SLE State - Studen	t A	SLE Balance	1.50
OSLE	7.00	Consumed OSLE	7.00
ASLE	2.00	Consumed ASLE	0.5
LSLE	0.00	Consumed LSLE	NA
Restructure LSLE	NA	Pending SLE	0.00
LSLE Accrual Date	1 Jan 2034	Re-credited SLE	NA

1.7. Additional ASLE Allocating CAs and LSLE Allocation

#	Journey	SLEMs Outcome	Comments
1.	Student A goes into the workforce after CA 1 and CA 2 and CA 3, using up all their SLE allocation in doing so (including their 2.00 ASLE Allocation for CA 3). Student A returns to complete further studies and enrols in CA 4 in 2034 – the CA is for a Doctorate by Coursework in a CSP.	The CoS type for this CA entitles an allocation of 1.00 ASLE for Student A	 As Student A had already consumed 2.00 SLE for CA 3, their ASLE allocation is calculated as 3.00 (CoS Load) minus 2.00 (previously consumed ASLE) – 0.0 (ASLE from withdrawn CAs of the same Course) = 1.0
2.	Provider A reports the full 3.00 EFTSL of UEs for Student A studying CA 4, all with future census dates	 Since the units for CA 4 are in 2034 and beyond, SLEMS will allocate 3.00 LSLE to Student A All future UEs for CA 4 will be able to be reported 	 SLEMS will check on 2 Jan on each year to determine all students that should have LSLE allocated Since LSLE is also available, Student A will be able to complete CA 4 using SLE

SLE State - Studen	t A	SLE Balance	4.00
OSLE	7.00	Consumed OSLE	7.00
ASLE	3.00	Consumed ASLE	2.00
LSLE	3.00	Consumed LSLE	NA
Restructure LSLE	NA	Pending SLE	3.00
LSLE Accrual Date	1 Jan 2034	Re-credited SLE	NA

2. USI or Citizenship Changes

2.1. Amendment to Non-SLE Eligible Citizenship

#	Journey	SLEMs Outcome	Comments
1.	Student B, studying CA 1 at Provider A, is currently SLE consumption processing eligible and has the following SLE state: OSLE allocation = 7.00 ASLE allocation = 1.00 OSLE consumption = 3.25 Provider A has also reported 0.75 EFTSL of UEs (eligible for SLE consumption processing) for Student B against CA 1 with census dates in the future, but prior to 30/03/2023. Provider A then reports an amendment to the citizenship record for Student B to an overseas student, effective as of 11/04/2023	 SLEMS will record the 0.75 EFTSL of UEs with future census dates as UE to processed with SLE UE use status as 'reserved' Regardless of when the citizenship change was reported, since Student B was eligible by way of citizenship for these UE census dates, the student will be able to use SLE for these UEs On and after 11/04/2023, no further processing of SLE will be permitted for Student B at Provider A 	 Processing of UEs for SLE consumption requires the student to be eligible (with USI and by way of citizenship) at the time of reporting and when UEs are consumed Ineligibility by way of citizenship is constrained to the Provider A's records of the citizenship state of Student B only – it does not impact the reporting and SLE processing for Student B at other Providers

SLE State - Student B		SLE Balance	4.75
OSLE	7.00	Consumed OSLE	3.25
ASLE	1.00	Consumed ASLE	0.00
LSLE	0.00	Consumed LSLE	0.00
Restructure LSLE	NA	Pending SLE	0.75
LSLE Accrual Date	1 Jan 2032	Re-credited SLE	NA

2.2. Processing at Other Providers where the Student is Eligible by way of Citizenship

#	Journey	SLEMs Outcome	Comments
1.	Student B is also studying CA 2 at Provider B and is eligible by way of citizenship. Provider B reports (after 1 April 2023) 1.00 EFTSL of UEs for Student B with future census dates in 2023.	 SLEMS will check that Student B's citizenship record reflects that they are eligible and can process SLE consumption processing SLEMS will process the 1.00 EFTSL of UEs with future census dates as UE to processed with SLE UE use status as 'reserved' 	 Student B is eligible by way of citizenship at Provider B, even though they are not eligible at Provider A, thus reported UEs at Provider B will be processed for SLE

SLE State - Studer	nt B	SLE Balance	4.00
OSLE	7.00	Consumed OSLE	4.00
ASLE	1.00	Consumed ASLE	0.00
LSLE	0.00	Consumed LSLE	0.00
Restructure LSLE	NA	Pending SLE	1.00
LSLE Accrual Date	1 Jan 2032	Re-credited SLE	NA

2.3. Processing at a Provider where the Student becomes Eligible by way of Citizenship

#	Journey	SLEMs Outcome	Comments		
1.	Provider A on 1 Jan 2024 reports that Student B is now eligible by way of citizenship. Provider A reports 1.25 EFTSL of UEs against a new CA 3 with future census dates. CA 3 also is a CoS type (E310) that allocates 1.25 ALSE	 SLEMS will detect that Student A's citizenship record reflects that they are now eligible and can process SLE consumption processing from the effective date of the citizenship record SLEMS will record the 1.25 EFTSL of UEs with future census dates as UE to processed with SLE UE use status as 'reserved' SLEMS will detect the CoS is one that should have ASLE processed and allocates the 1.25 EFTSL to ASLE 	Once Student B has become eligible by way of citizenship again at Provider A, all SLE processing can continue for the Student at Provider A, including UE consumption processing, ASLE and LSLE allocations		

SLE State - Studen	t B	SLE Balance	4.25
OSLE	7.00	Consumed OSLE	5.00
ASLE	2.25	Consumed ASLE	0.00
LSLE	0.00	Consumed LSLE	0.00
Restructure LSLE	NA	Pending SLE	1.25
LSLE Accrual Date	1 Jan 2032	Re-credited SLE	NA

2.4. Processing for a Student subject to USI changes

#	Journey	SLEMs Outcome	Comments
1.	Provider A on 11 Jan 2024 reports that the USI (X) on the Student record (UID8) was incorrectly reported for Student B. A new USI (Y) is reported on the Student record (UID8) for Student B – this new USI (Y) also happens to exist already with SLE state as shown below for Student C. It is the Student record for Student B, at Provider A, that sets the LSLE Accrual Date for Student B, and linked CA 3 that allocates 1.25 ASLE. Student B has also 'consumed' 1.25 SLE, and 'reserved' 0.75 SLE in UEs at Provider A. Both Student B and C are eligible for SLE processing	• If the amendment is permitted in TCSI, then SLEMs will seek to process both before and after Student records (UID8) against the before and after USI (E584) so that pre and post amendment USIs have the correct SLE state	 ASLE Allocations for each Student B and C will be recalculated if needed LSLE Accrual Date and Allocations will be rechecked and recalculated if needed SLE consumption processing will be recalculated It is relevant that Student B and C are eligible for SLE processing or otherwise

Pre-amendment state

SLE State - Student B (USI)	x)	SLE Balance	4.25	SLE State - Student C (USI Y) SLE Balance		4.00	
OSLE	7.00	Consumed OSLE	5.00	OSLE	7.00	Consumed OSLE	3.00
ASLE	2.25	Consumed ASLE	0.00	ASLE	0.00	Consumed ASLE	0.00
LSLE	0.00	Consumed LSLE	0.00	LSLE	0.00	Consumed LSLE	0.00
Restructure LSLE	NA	Pending SLE	1.25	Restructure LSLE	NA	Pending SLE	0.5
LSLE Accrual Date	1 Jan 2032	Re-credited SLE	NA	LSLE Accrual Date	1 Jan 2033	Re-credited SLE	NA

Delta state

SLE Delta State - Student B	udent B (USI X) SLE Balance recheck SLE Delta State - Student C (USI Y)		SLE Balance	recheck			
OSLE	NA	Consumed OSLE	-1.25	OSLE	NA	Consumed OSLE	+1.25
ASLE	-1. 25	Consumed ASLE	NA	ASLE	+1.25	Consumed ASLE	NA
LSLE	NA	Consumed LSLE	NA	LSLE	NA	Consumed LSLE	NA
Restructure LSLE	NA	Pending SLE	-0.75	Restructure LSLE	NA	Pending SLE	+0.75
LSLE Accrual Date	recheck	Re-credited SLE	NA	LSLE Accrual Date	recheck	Re-credited SLE	NA

Post-amendment state

SLE State - Student B (USI X)		SLE Balance	4.25
OSLE	7.00	Consumed OSLE	3.75
ASLE	1.00	Consumed ASLE	0.00
LSLE	0.00	Consumed LSLE	0.00
Restructure LSLE	NA	Pending SLE	0.50
LSLE Accrual Date	1 Jan 2032	Re-credited SLE	NA

SLE State - Student C (USI Y)	SLE Balance	4.00
OSLE	7.00	Consumed OSLE	4.25
ASLE	1.25	Consumed ASLE	0.00
LSLE	0.00	Consumed LSLE	0.00
Restructure LSLE	NA	Pending SLE	1.25
LSLE Accrual Date	1 Jan 2032	Re-credited SLE	NA

3. CoS Amendments

3.1. Changes in Course of Study Load

#	Journey	SLEMs Outcome	Comments
1.	Provider A identifies an administrative error on 13 Jan 2024 and reports a reduced CoS load (E350) that is linked to CA 3 for Student C (this was Student B previously). The actual CoS load (E350) should be 1.00, not 1.25 EFTSL as reported earlier. This CA 3 is a CA that should allocate ASLE for eligible students.	 SLEMS will re-process every SLE-eligible student that has a CA linked to the CoS and reprocess the ASLE allocation (if allocated) for each student and ensure only a maximum of 1.00 ASLE is allocated. This will be the outcome for Student C This amendment will only be permitted in TCSI if no students affected exceed their total SLE Allocation and are students currently studying 	 Note a change to CoS load can be effected from a direct change to E350 or a change to CoS type (E310) on the CoS record (UID3) Note the change to the CoS load (E350) will affect all Courses (UID5) and Course Admissions (UID15) that are linked to that CoS (UID3) – thus this change will potentially impact many students and their CAs Similarly, increases in CoS load will also reflect increases in ASLE if applicable If a student has their ASLE allocation re-processed by this process, but this causes them to exceed their total SLE allocation, then this amendment by Provider A to the CoS will be blocked Note that only students currently active in the CA that is affected and are eligible for SLE processing are processed with this change

SLE State - Student C		SLE Balance	3.75
OSLE	7.00	Consumed OSLE	4.25
ASLE	1.00	Consumed ASLE	0.00
LSLE	0.00	Consumed LSLE	0.00
Restructure LSLE	NA	Pending SLE	1.25
LSLE Accrual Date	1 Jan 2032	Re-credited SLE	NA

3. CoS Amendments (cont.)

3.2. Restructure LSLE

#	Journey	SLEMs Outcome	Comments
1.	Provider A has restructured a Course of Study (UID3) in late January 2024, in consultation with the Department, requiring that students now require an additional 0.25 EFTSL to graduate. This CoS (UID3) is linked to CA 3 studied by Student C, which currently is allocating 1.00 SLE with the latest changes	 If this restructure is permitted, SLEMS will require a manual input of Restructure LSLE Allocation for affected Students that are actively studying in the course and for each student that is eligible for SLE processing 	 The Restructure LSLE Allocation is not constrained to the LSLE Accrual Date – this allocation can be used by the student as needed, but sits within the wider LSLE category for the purposes of SLE calculations

SLE State - Student B		SLE Balance	4.00
OSLE	7.00	Consumed OSLE	3.75
ASLE	1.00	Consumed ASLE	0.00
LSLE	0.00	Consumed LSLE	0.00
Restructure LSLE	0.25	Pending SLE	0.50
LSLE Accrual Date	1 Jan 2032	Re-credited SLE	NA