



Australian Government

Department of Education,
Skills and Employment

TERTIARY COLLECTION OF STUDENT INFORMATION (TCSI)

Tuesday 20 October 2020

Decorative wavy lines in yellow, magenta, orange, teal, and blue with white segments, flowing across the bottom of the slide.

Agenda

- TCSI update
- TCSI Analytics reports and walkthrough
- Managing PRODA roles
- Job Ready Graduates [higher education providers only]

TCSI update



Go Live Timeline



On
schedule!

Monday 16th – Friday 27th November:

- User Acceptance Testing – nominated providers in test

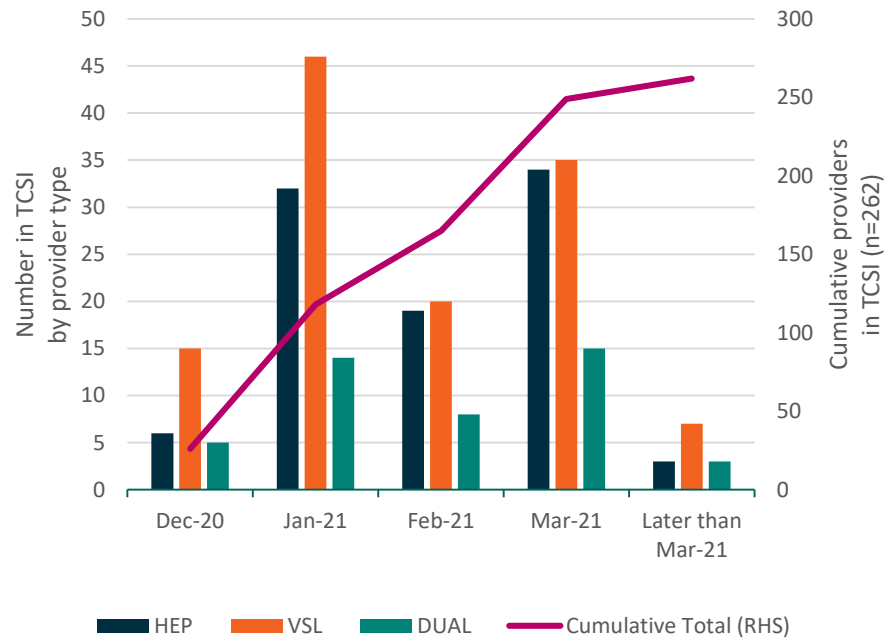
Production release: Saturday 5th & Sunday 6th December 2020

- Friday 4th – Monday 7th December
- Temporary hold on HEPCAT submissions

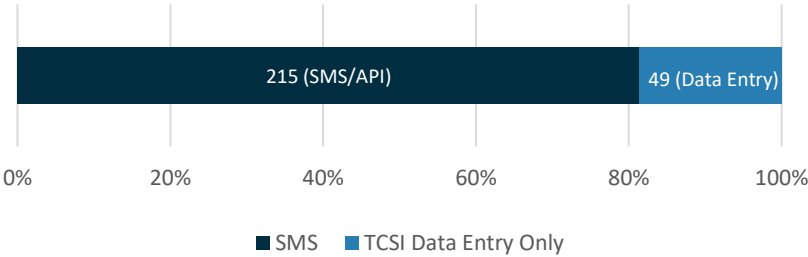
• Monday 7th – Friday 11th December:

- Business Verification Testing – nominated providers in production

Provider on-boarding to TCSI



Reporting Month	HEP		VSL		Dual		Total	
	#	%	#	%	#	%	#	%
December 2020	6	6.4%	15	12.2%	5	11.1%	26	9.9%
January 2021	32	34.0%	46	37.4%	14	31.1%	92	35.1%
February 2021	19	20.2%	20	16.3%	8	17.8%	47	17.9%
March 2021	34	36.2%	35	28.5%	15	33.3%	84	32.1%
After March 2021	3	3.2%	7	5.7%	3	6.7%	13	5.0%



Onboarding timeline

October:

- Writing to each Vice-chancellor/CEO to confirm:
 - actual TCSI onboarding date (as provided in latest survey)
 - 2 key contacts (email and phone details) during transition

From November:

- targeted webinars for providers onboarding the following month



Readiness assessment

- PRODA
- 2021 Data requirements
- Data cleansing /checking
- Internal business processes



Health check

- Issues
- assistance



Health check

- Issues
- Assistance



Final Go live checklist

- VC/CEO confirmation to action Go Live
- Safe mode (HE only)
- Data population (HEPCAT access removed)

Onboarding arrangements

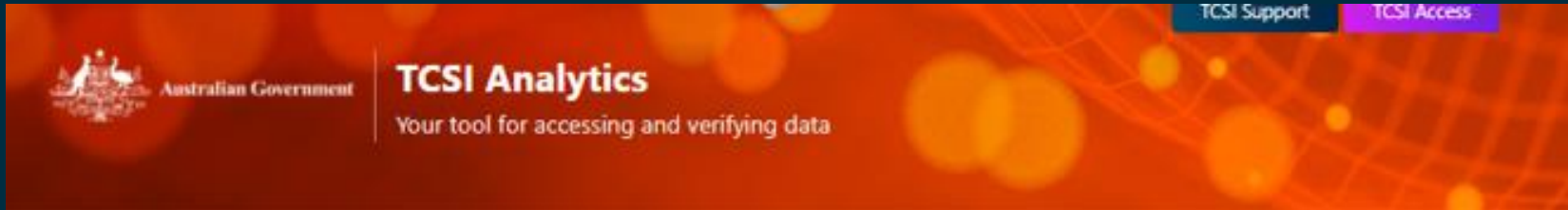
- TCSI Support is operating a Command Centre during the transition period
- We will advise you within 24 hours that we have received and are actioning your issues/queries
- Resolution of issues is likely to involve communication and analysis across several teams, so timeframes for solutions will vary depending on the problem.



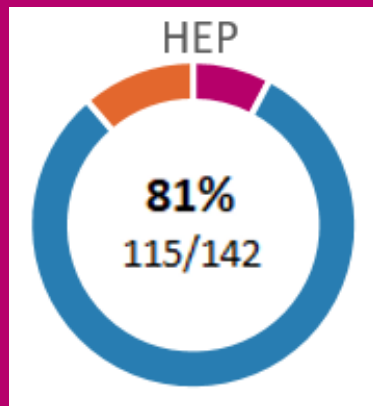
Email: TCSIsupport@dese.gov.au

TCSI Analytics walkthrough

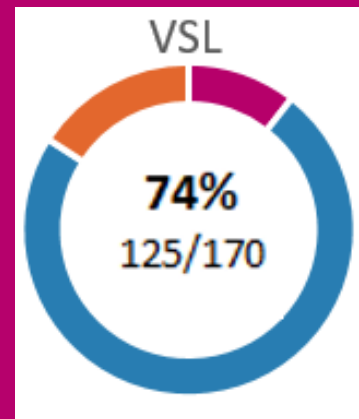
(replacing HEIMS Online)



PRODA



Status	#	%
In progress	11	7.7%
Complete	115	81.0%
No progress	16	11.3%



Status	#	%
In progress	18	10.6%
Complete	125	73.5%
No progress	27	15.9%

Assigning attributes to staff

- Directors can assign TCSI attributes for up to 12 months

See the PRODA guide at:

<https://www.tcsisupport.gov.au/support/proda>

- PRODA now sends notifications when access is about to expire
- Directors can pass on delegations so operational staff can assign and extend access for their colleagues

Service provider details

Code	
Name	Tertiary Collection of Student Information
Description	Tertiary Collection of Student Information (TCSI)
Status	Active

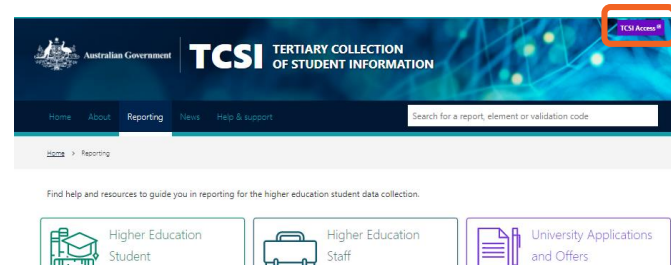
Delegable Attributes

Name	Description
TCSI Analytics - Signoff	Ability to sign-off a verified data set in the TCSI Analytics portal
TCSI Data Entry Portal	Access to the TCSI Data entry portal
TCSI myHELPbalance Portal	Access to the TCSI myHELPbalance portal
TCSI Analytics - Read	Read only access to the TCSI analytics portal
TCSI Analytics - Verify	Ability to verify the data set in the TCSI analytics portal

Checking if you have PRODA access

Check if you have completed your PRODA set-up:

1. Click the “TCSI Access” button on www.TCSIsupport.gov.au
2. Click on the TCSI Service you want to access
3. Log in to your personal PRODA account
4. If you get an error check your



You will only be able to access the relevant service if your:

- ✓ Your organisation is registered in PRODA
- ✓ Your organisation is linked to the TCSI Service
- ✓ You have been added to your PRODA organisation
- ✓ You have been assigned the relevant role

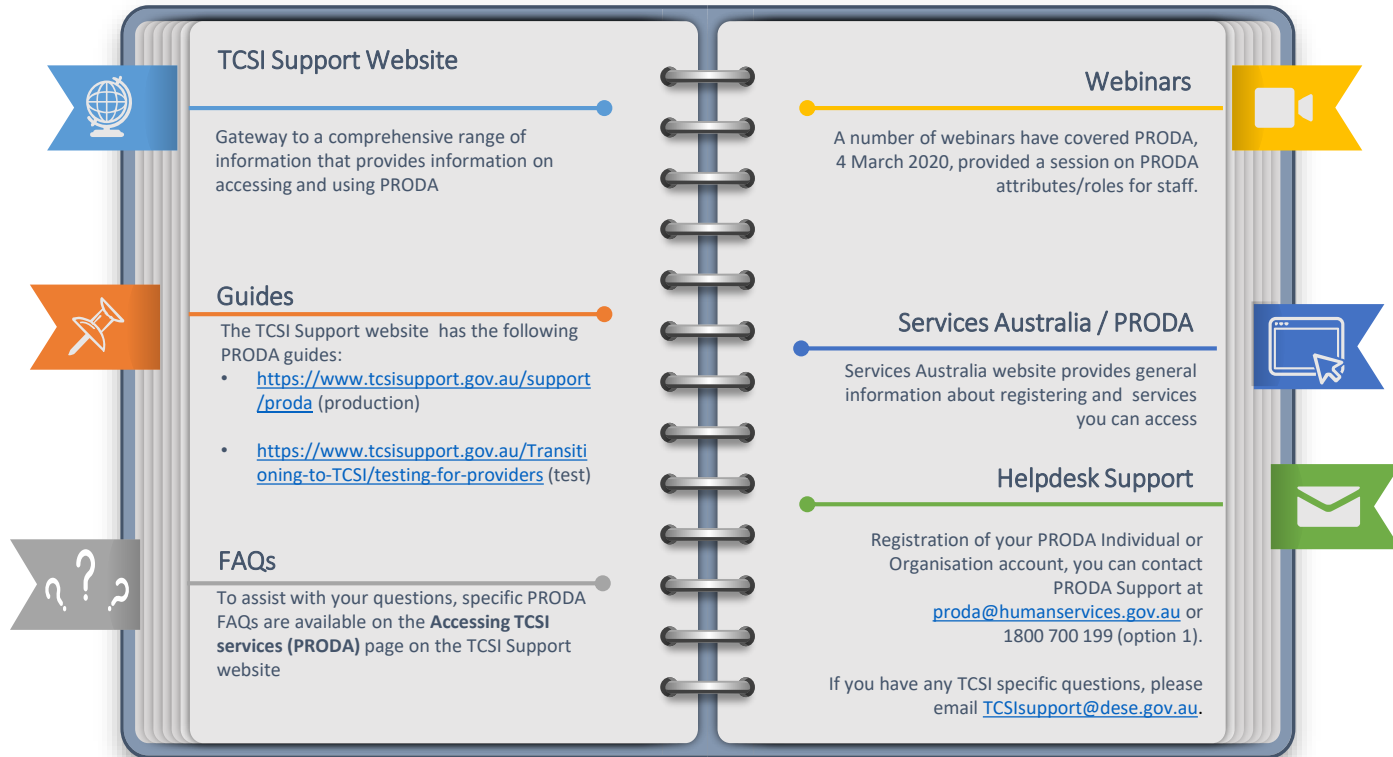
TCSI Services

TCSI Data entry
Upload data using files and web forms
Now!
Go to TCSI Data entry

TCSI Analytics
Access reports and analytics
31 Oct
Go to TCSI Analytics

myHELPbalance
Search for reports and view their HELP balance
Now!
Go to myHELPbalance

Your PRODA Library



A green rectangular sign with white text hanging from a metal pole against a blurred city background. The sign is suspended by two metal brackets. The background shows a city street with buildings and a clock tower.

TIME TO SAY GOODBYE

VSL providers



Australian Government
Department of Education,
Skills and Employment

Job Ready Graduates implementation

(Higher education providers only)



JRG measures that impact reporting

- **New student contributions**
- **10% discount for up-front payments**

Detailed information on the complete package: <https://www.dese.gov.au/job-ready>



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Job-ready Graduates Package

New student contributions

Option 1:

- No new code on E312 (special interest course type)
- Two new codes on E392 (maximum student contribution code):
 - 0 = exempt student
 - 7 = student not subject to grandfathering or professional pathway arrangements
 - 8 (new) = student is not grandfathered but doing a professional pathway unit
 - 9 (new) = student is grandfathered as a pre-2021 student

Option 2:

- Two new codes on E312 (special interest course type):
 - 29 = professional pathway psychology
 - 30 = professional pathway social work
- One new code on E392 (maximum student contribution code):
 - 0 = exempt student
 - 7 = student not subject to grandfathering or professional pathway arrangements
 - 8 (new) = student is grandfathered as a pre-2021 student

10% discount for up-front payments

Proposal: Use the original E490 codes that applied to discounts prior to 2017



Student status codes for Commonwealth supported students undertaking units of study with a census date from 1 January 2021:

201: Deferred all or part of the student contribution through HECS-HELP

202: Paid full student contribution up-front with the HECS-HELP discount

203: Paid full student contribution up-front without the HECS-HELP discount

~~204: Paid full student contribution up-front~~ [only required for pre-2021 data]

10% discount for up-front payments



It is not possible to do real-time checking of Amount Charged (E384), Amount Paid Upfront (E381) and HELP Loan Amount (E558) because the discount applies to the sum of up-front payments on all HECS-HELP eligible units with the same census date, rather than at the unit enrolment level.

TCSI processes real time validations one unit enrolment at a time.

Where any (E381) >0 and E490 is '201' or '202', the discount calculations will be checked immediately after the reporting deadline (census date + 14 days):

- A notification will be placed on the providers notification table if there is an issue.
- If there is an issue with a partial upfront payment, the loan will not be processed until the discount calculations are resolved

This functionality is unlikely to be built by the end of 2020, so providers should not report unit enrolments where the student is eligible for a discount. These data will be rejected by existing real time validations.

**Contact us at
TCSI Support**



TCSIsupport@dese.gov.au

