Agenda

- TCSI update

- Upcoming notices

- Enhancements to TCSIsupport.gov.au

- Hot topics from TCSI Support

- Exiting safe mode

TCSI Road Map

Reporting Requirements

- How data is organised
- New elements – what new information do I need to collect?
- How have existing elements changed?
- When do I have to report my data?

PRODA

https://www.tcsisupport.gov.au/support/

Vendor liaison

- How does your vendor/ developer solution work in your environment?

Data migration

- How has data been migrated?
- What data has not been moved from HEIMS to TCSI?
- How do I fix any discrepancies?

Change management

- What business and administration processes need to change?
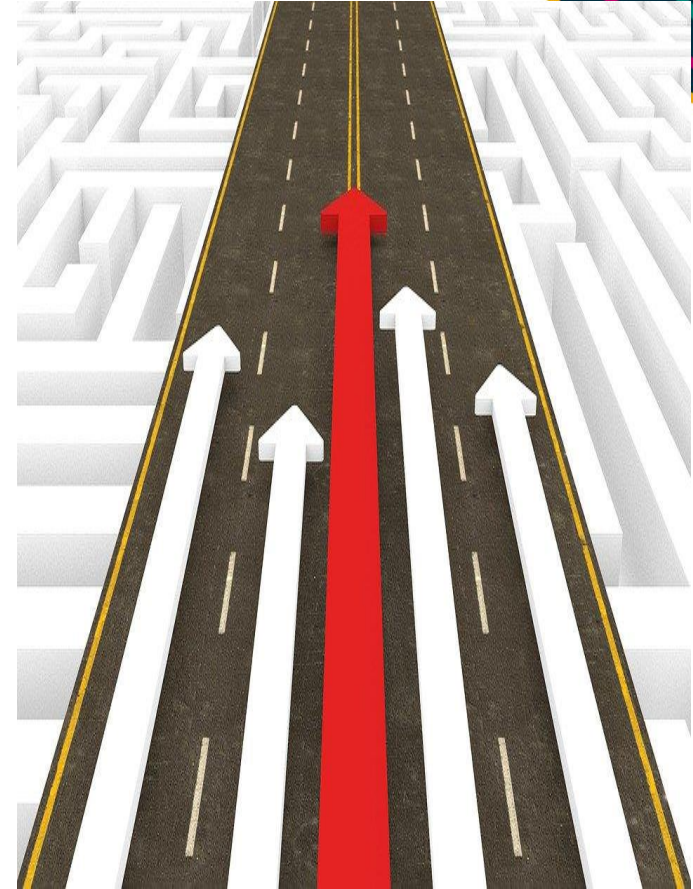- Which staff need training?

Go live!

- Confirmation from your VC/CEO (or delegate) to turn off HEPCAT

Event based reporting

How is my organisation tracking?

- Communications will be sent to higher education CEOs and Vice Chancellors

- Providers with significantly less load reported for 2021 than in 2020 have been advised that they are non-compliant

Where is TCSI now?

- A majority of providers are now reporting their records regularly

- Over 2.5 million unit enrolment records have been reported (not including early withdrawals)

- 300 enquiries being received by TCSI support every week

Onboarding Progress - Records

Baseline:
2020 1st-half
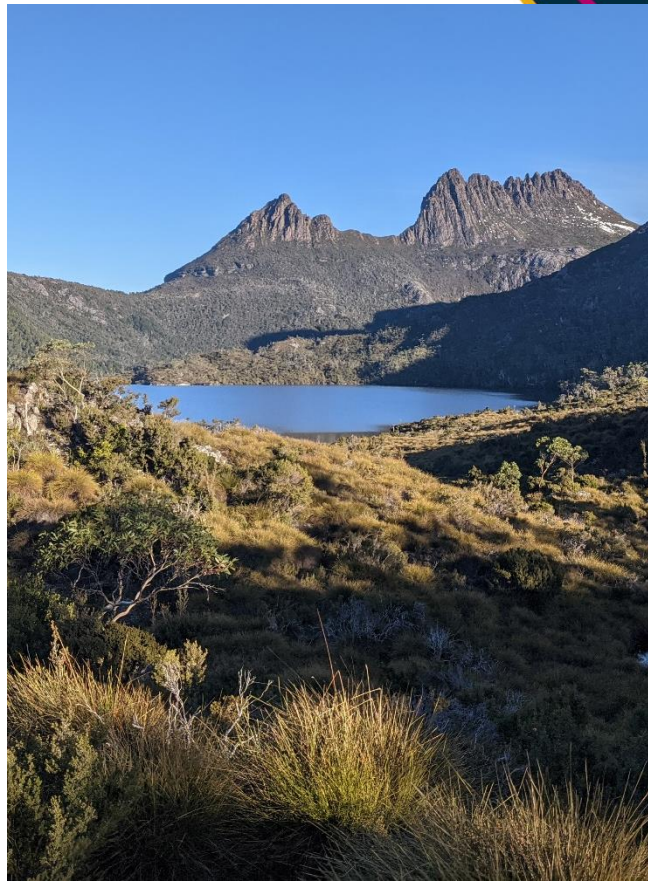
Student Records
816,981

Unit Enrolment Records
2,689,118

Where is TCSI now?

- Data Lake now filled for all providers to search and view records in TCSI Data Entry

  - **NOTE:** We advise providers against submitting or revising data in TCSI Data Entry if they also use B2G APIs for a collection

- TCSI Analytics holds a small number of reports

- TCSI Data Extracts available on request
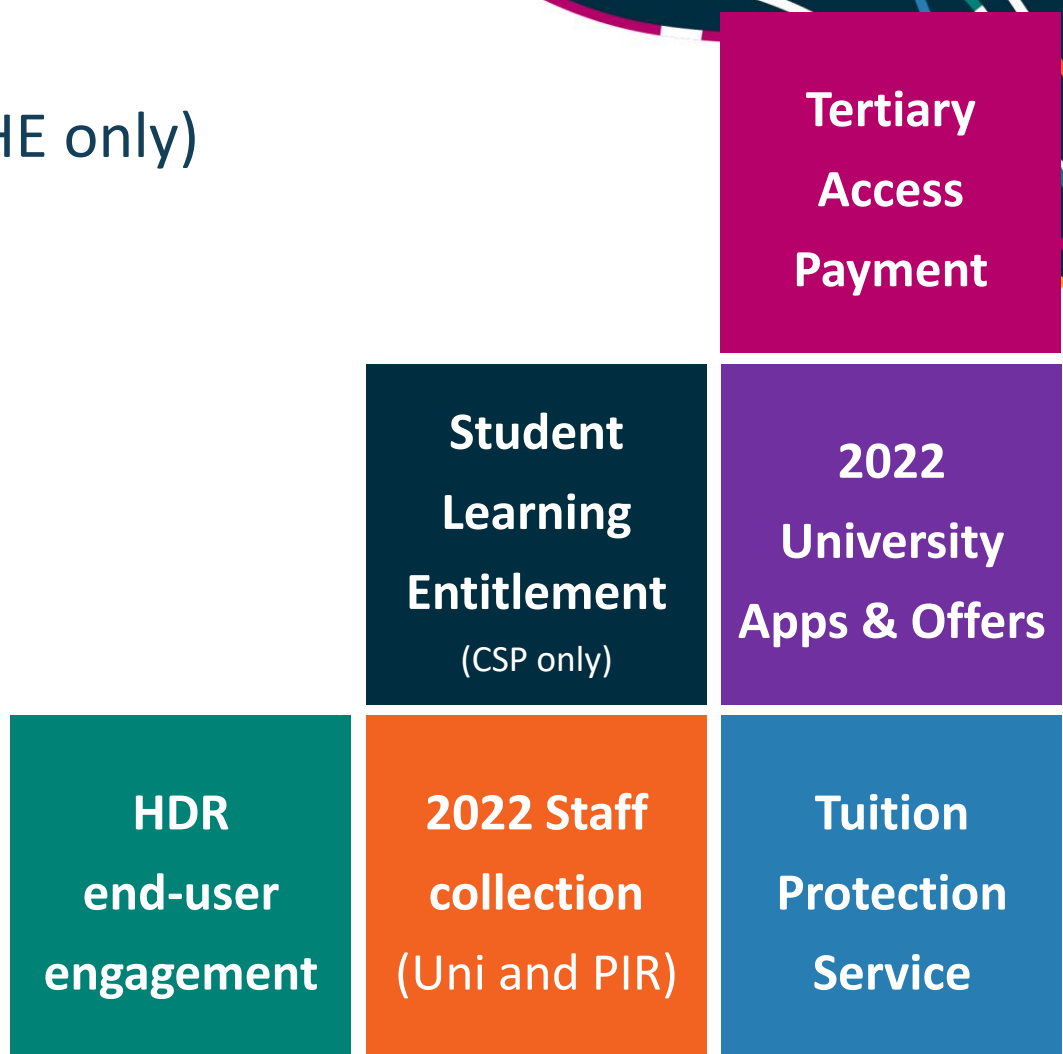
- USI verification is now in TCSI

Changes to TCSI

for 2022

Changes to TCSI for 2022 (HE only)

- The following changes are in planning for TCSI:

- We expect to release the Ministerial Notice as soon as possible

Tertiary Access Payment

Student Learning Entitlement (CSP only)

2022 University Apps & Offers

HDR end-user engagement

2022 Staff collection (Uni and PIR)

Tuition Protection Service

Changes to TCSI for 2022 (VSL only)

- The following changes are in planning for TCSI:

- We expect to release the Secretary's Notice as soon as possible

Transfers from superseded courses

Increasing clarity

Why are we updating the website?

We have received feedback from TCSI users requesting enhancements to the TCSI support website.

Broadly, the themes of these requested enhancements include:

- Make information easier to find

- Make the website simpler and more logical to navigate

- Improve the search functionality

- Improve the findability of related groups, packets, elements and validations

- Reduce the need to refer back to HEIMSHELP or contact TCSI Support to find information

Welcome to the BETA TCSI Support site. We would value your feedback.

Australian Government | TCSI TERTIARY COLLECTION OF STUDENT INFORMATION

TCSI Access

Upcoming website updates

Improved Navigation

1 Clickable Dropdown menus

Updates to information architecture

Improved Search

2 Returning relevant results
Flexible search terms

Data Element Dictionary

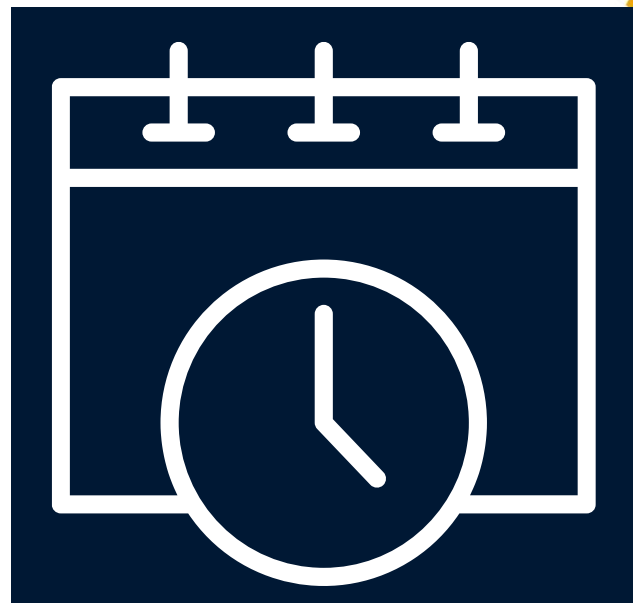**3** Displaying current and past elements
Related validations

Media Centre

4 News and hot topics
Webinar recordings and videos

When will the changes occur?

- Website enhancements will start to be rolled out in **July 2021**

    - Subscribe to 'TCSI website alerts' to receive these updates (under news and media on the TCSI Support website).

- Please give any feedback to TCSIsupport@dese.gov.au

- It may not be included in this round of enhancements, but we will certainly consider it for future enhancements.

Hot topics from

TCSI Support

Checking your data – refresher

TCSI extracts

1 How does your data appear in TCSI?

Check your data extract or view TCSI Data Entry

New data!

2 How are the new start and end dates calculated in TCSI for existing data?
- Citizenship
- Course of study commencement date
- Disability
- Course

HEPCAT revisions

3 What do I need to revise now?
- outstanding data discrepancies – duplicate IDs, remissions, administrative errors…

Description

4 What can't I revise in TCSI?

DATA THAT HAS NOT BEEN MIGRATED CANNOT BE REVISED

Higher education

verification

2020 verification (HE only)

- Verification snapshots are available now on the FTP server
  (the same place for retrieving TCSI data extracts)

- The final snapshot will be run overnight on 30 June –
  get your changes in TCSI now!

- Some providers will need to report completions in TCSI

  - "Academic year" providers normally report completions
    from April to the end of March in their completions file

  - If you are a non-university academic year reporter,
    notify us at TCSIsupport@dese.gov.au

- Verification of the university Staff collection will occur in HEIMS Online
  (log in at https://app.heims.education.gov.au/HeimsOnline/ not the link in the email)

Exiting

safe mode

Getting out of safe mode (HE only)

- Providers should exit safe mode when they are confident in the quality of their **loan data**

- Send the request to TCSIsupport@dese.gov.au

- When a provider exits safe mode, all relevant loan records will be transmitted to the ATO

While a provider is in safe mode:

- Students will be able to see reported loan information and balances in **myHELPbalance**

- Students will not be able to see their new loans, revisions or remissions at the **ATO** and may be impacted at tax time

Contact us at:

TCSIsupport@dese.gov.au