



Australian Government

Department of Education,
Skills and Employment

TERTIARY COLLECTION OF STUDENT INFORMATION (TCSI)

Wednesday 21 July 2021



Agenda

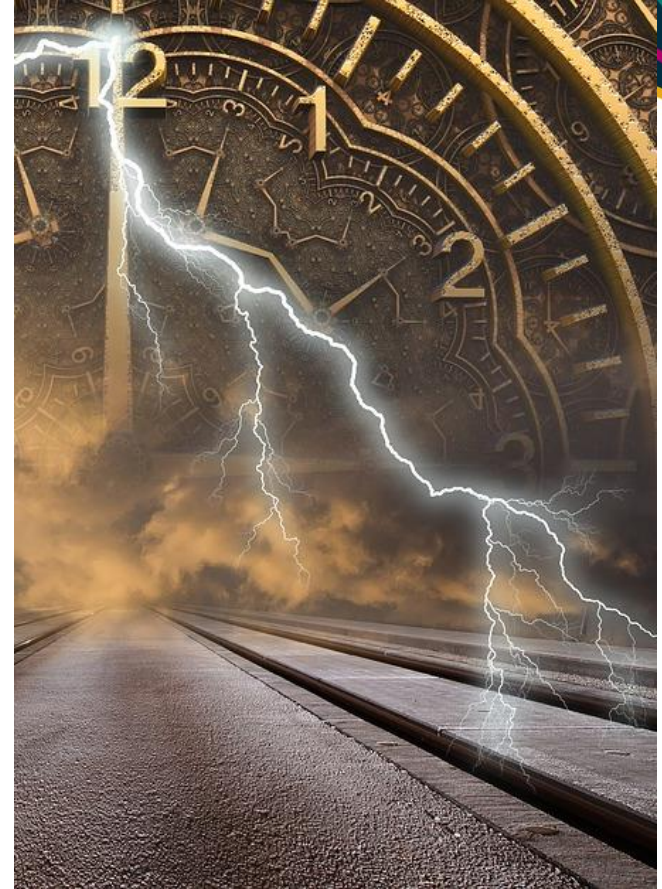
- Improved release notes
- CHESN webservice and HEIMS Administration
- Notifications
- Revising migrated unit enrolment records
- Enhancements to TCSIsupport.gov.au
- Hot topics from TCSI Support



Improved release notes

Improved release notes

- Release notes are now updated weekly at:
<https://www.tcsisupport.gov.au/tcsitracker/release-notes>
- We are trialling “pending release notes” listing the updates expected for the following week
- The updates will occur weekly on Wednesdays
- On Wednesdays the team plans to:
 - confirm pending updates were successfully released
 - publish the next set of pending updates





CHESSN webservice & HEIMS Administration

CHESSN webservice

- The webservice was due to be switched off following transition to TCSI. It is replaced by:
 - **B2G APIs** for retrieving CHESSNs and HELP balances
 - **TCSI Analytics** for retrieving CHESSNs and identifying students near their HELP limit
 - **TCSI Data Entry** for retrieving CHESSN and viewing HELP balances
 - **myHELPbalance** for viewing HELP balances



HEIMS Administration

- TCSI is now the source of truth for CHESSNs and student HELP Balances
- Providers are encouraged to transition business processes to a TCSI service as soon as possible





Notifications

Notifications

- The best way to retrieve notifications is using B2G API solutions
- TCSI Analytics also returns provider notifications with identifying elements
- Avoid TCSI Data Entry
- The team is developing guidance on how notifications are generated and resolved



Scheduled validations in test and production

- Updated specifications (including new scheduled validations) are now available from <https://www.tcsisupport.gov.au/support/notifications>

What notifications are available?

Notification types

TFN



CHESSN



Loans



Scheduled validations



Notification messages	Appropriate action
The reporting deadline for data that has yet to be reported is approaching or has passed. The message will contain details of missing data.	Acquire and report the missing data before the deadline (if the deadline has not yet passed) or as soon as possible (if the deadline has passed).

The detailed scheduled validations and triggers are listed in the [Scheduled validation fact sheet PDF](#) and [Scheduled validation fact sheet DOCX](#).

Scheduled validations in test and production

- A bug has been identified with scheduled validations
- The issue is impacting the majority of the original scheduled validations (SV0001- SV0095)



Scheduled validations in test and production

- Scheduled validations released more recently are not impacted:
 - HECS-HELP loan discounts (HE only)
 - Data quality checks across Academic Organisation Units (AOUs) (HE only)
 - Course Assurance Indicator (E619) consistency check (VET only)
 - Unique Student Identifier (E584) checks for 2021 unit enrolments





Revising unit enrolment records in TCSI

Revising unit enrolment records

- Providers are able to delete migrated unit enrolments and revise HELP loan amounts
- This is essential to fix mistakes that would otherwise disadvantage a student
- TCSI validations now prevent VET FEE-HELP loans from being increased or re-submitted
- Please double check before making changes to historical data
- Confirm your solution design with your vendor





Enhancements to TCSIsupport.gov.au

Upcoming website updates



Improved Navigation

1

Clickable Dropdown menus
Updates to information architecture



Improved Search

2

Returning relevant results
Flexible search terms



Data Element Dictionary

3

Displaying current and past elements
Related validations



News Centre

4

News and hot topics
Webinar recordings and videos

Upcoming website updates



Improved Navigation

1

Clickable Dropdown menus
Updates to information architecture

[About TCSI](#)

[Report data](#)

[News](#)

[View data](#)

[Information & Support](#)

[News Centre](#)

[Home](#) > [Reporting](#) > Higher Education Reporting Requirements

Report data

Report a collection

[Report Higher Education Staff](#)

Report Higher Education Student

[Report TEQSA data](#)

[Report University Apps & Offers](#)

[Report VET Student Loans](#)

[How do I report?](#)

[What do I report?](#)

Higher Education Reporting Requirements

Find help and resources to guide you in reporting for the higher education student data collection.



[Reporting requirements](#)



[Validations](#)

Upcoming website updates



Improved Search

2

Returning relevant results
Flexible search terms

About TCSI

Report data

News

View data

Information & Support

News Centre

10001

[Home](#) > [Filtered Search](#) > [Filtered Search](#)

Filtered Search

Filter by

10001

Type

- Any -



List

12



Apply

Deletion of Course of Study Resource Key (UID3) not permitted 

validation

Attempted deletion of a Course of Study Resource Key (UID3) that still has data linked to it.

Upcoming website updates



Data Element Dictionary

3

Displaying current and past elements Related validations

Higher education student reporting requirements

Select a year: 2021 ▾

2012

All higher education providers ('providers') that are approved under the [Higher Education Support Act 2003](#) (HESA) are required to report data for the Higher Education Data Collection. This document sets out the reporting requirements for the Higher Education Data Collections for implementation for the 2021 reporting year.

2016

All data is reported in data packets, as described in these requirements. Each packet comprises data elements. Detailed specifications for each data element is available by searching for the element on this site.

2019

Some data groups include 'extensions' which enable providers to report more than one value for a data

Upcoming website updates



News Centre

4

News and hot topics
Webinar recordings and videos

Filter:

News



Year:

2020



Month:

June



Search all media types



NEWS

TCSI Newsletter June 2020

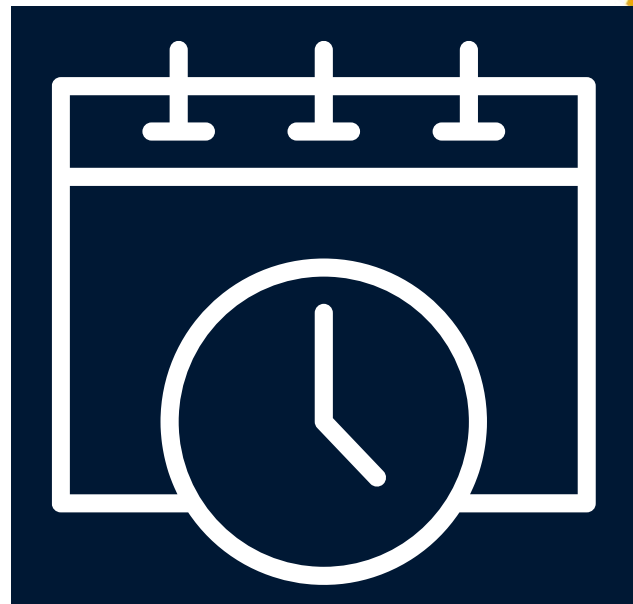
The June Newsletter contained updates on reporting in 2020 and the TCSI project. Click on the headings below to find out more. Accordion 1: Reporting 2020 higher education ...

22 JUN 2020



When will the changes occur?

- Website enhancements will start to be rolled out throughout **August 2021**
 - Subscribe to 'TCSI website alerts' to receive these updates (under news and media on the TCSI Support website).
- Please give any feedback to TCSIsupport@dese.gov.au or using our new feedback form: <https://www.tcsisupport.gov.au/archive/feedback>
- It may not be included in this round of enhancements, but we will certainly consider it for future enhancements.





Hot topics from TCSI Support

Hot topics from the past week

- How are students applying for and maintaining their payments with Services Australia?
- What is planned for HDR end-user engagement? Please see:
<https://www.dese.gov.au/research-block-grants/research-training-program>
- When are 2022 reporting requirements due to be confirmed?
- How do I get alerted when there is an outage?





Australian Government

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News and Media

Welcome to TCSI eNews.

TCSI eNews is our regular newsletter that helps inform our providers and support submitting quality data reporting to the department.

You can manage your own subscriptions and forward emails to collection [subscription preferences](#) to make certain we have the right contact details for you.

TCSI Newsletter subscriptions

Welcome to the TCSI Newsletter subscription page.

To get the latest news from TCSI, please subscribe to one or more of our regular updates for Higher Education and VET providers.

To get notified about system outages, new user guides and other technical advice, please select the TCSI website alerts option below.

The TCSI Newsletter will keep you informed about upcoming data submissions, changes in reporting requirements, training opportunities and provide tips and tricks to submit quality data on time.

For any questions, please email TCSIsupport@desde.gov.au.

Email Address

First Name

Last Name

My subscriptions

☐ Higher Education Data Collection news

☒ VET Data Collections news

☒ TCSI website alerts

Subscribe

Drop down menus in TCSI Data Entry

- TCSI Data Entry returns all codes that have been valid for an element
- This does not mean the value is valid for your record
- Check the data element specification to make sure you know which value to report before attempting to enter data

nit of study commencement date

Edit Unit Enrolment

False ▾

E600 Unit of study commencement date:

2021-04-01

E355 Unit of study status code: *

4 - Completion status not yet determined

1 - Withdrew without penalty

2 - Failed

3 - Successfully completed all the requirements

4 - Completion status not yet determined

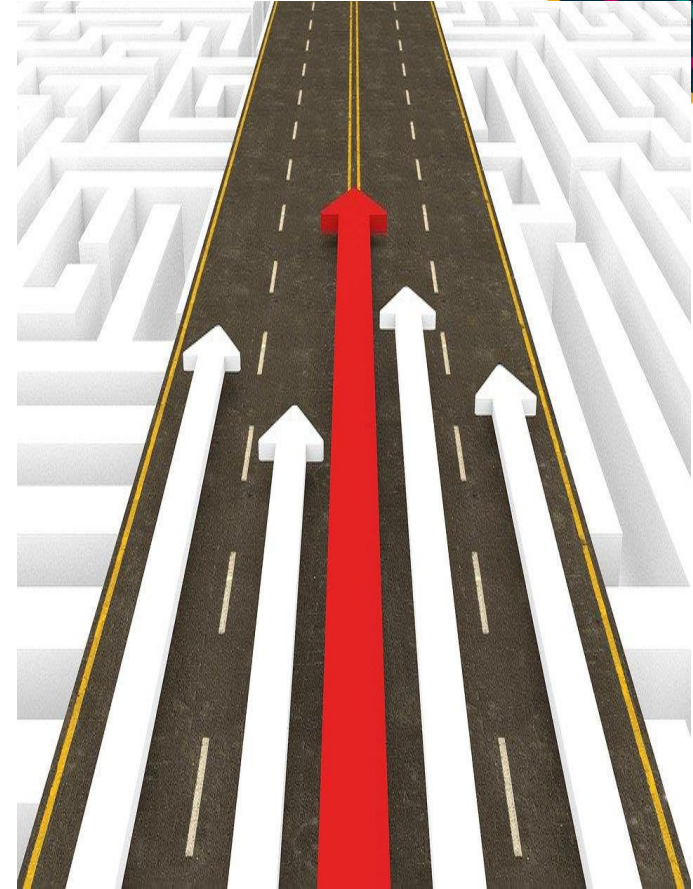
5 - Recognition of prior learning (VET only)

6 - Withdrew due to medical reasons

E490 Student status code:

TCSI transition update


- A majority of providers are now reporting their records regularly
- Over 3.3 million unit enrolment records have been reported for the first half of 2021
- 75% of EFTSL is now in the system
- 300 enquiries being received by TCSI support every week



Management of loan serviceability

- myHELPbalance and TCSI can only calculate and return HELP balances based on reported data
- A student's entitlement is at census date
- Best practice to check a student's remaining HELP balance during their enrolment
- Being engaged with a student's HELP balance entitlements will prompt key conversations
- HELP.Policy@dese.gov.au
- VETStudentLoans@dese.gov.au





Exiting safe mode

(HE Only)

Getting out of safe mode (HE only)

- Half of all providers have already exited safe mode
- Send the request to TCSIsupport@dese.gov.au as soon as your organisation is confident in the quality of reported loan data
- When a provider exits safe mode, all relevant loan records will be transmitted to the ATO



Contact us at:



TCSIsupport@dese.gov.au

